

**WNN7 – Checking Fuel Tank Retaining Strap and Replace if Necessary (Workshop Campaign)**

Model Line: **911 (992)**

Model Year: **As of 2020 up to 2022**

Equipment: Fuel tank, 90-liter (M-no. 012)

Concerns: **Retaining strap for fuel tank**

Cause: **On the affected vehicles, there is a possibility that a retaining strap has been installed on the fuel tank that does not meet the required specifications.**

If this is the case, it is not possible to rule out any perceptible noises due to the low relative movement of the fuel tank.

Action required: Check retaining strap for fuel tank and replace it if necessary, depending on the result of the check.



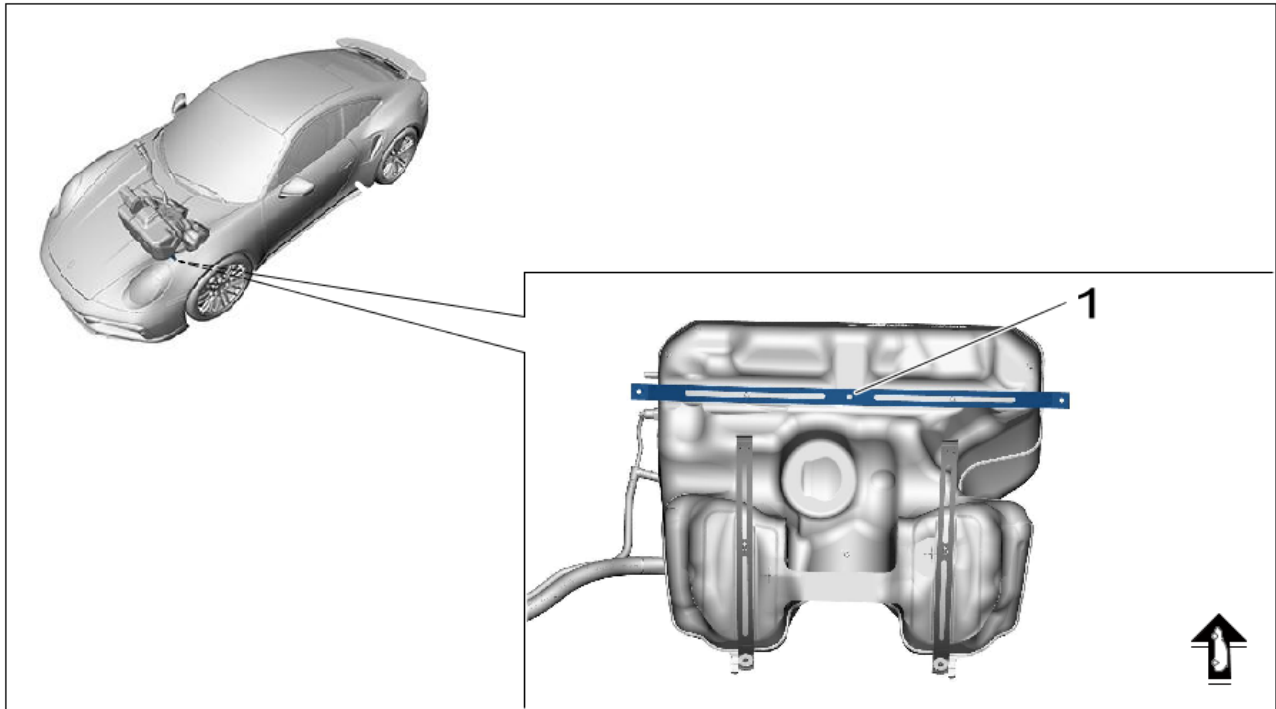
**Information**

Please note that only **2 of a total of 282 vehicles** may be affected by the installation of an incorrect retaining strap.

Therefore, please order a retaining strap **only if not OK**.

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Installation  
Position:



*Installation position of retaining strap for fuel tank*

1 – Retaining strap for fuel tank

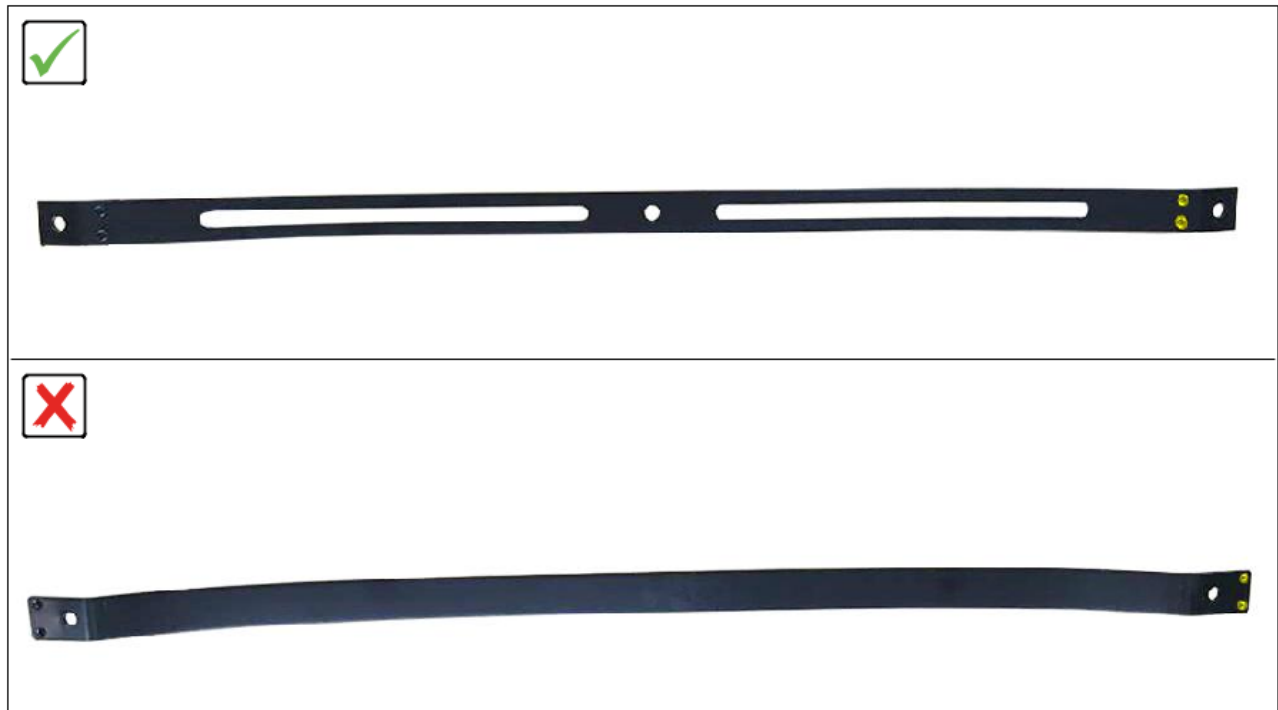
### Check retaining strap for fuel tank



#### Information

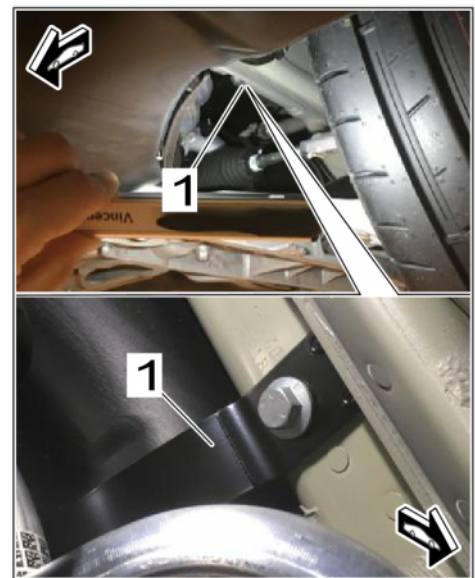
The retaining straps for the fuel tank are different in the following situations:

- Position of rivets (inner and outer)
- Existing groove



*Differentiation of retaining straps*

- Work Procedure: 1 Move the vehicle onto a lifting platform and raise it. ⇒ *Workshop Manual '4X00IN Raising vehicle'*
- 2 Turn wheels on front axle at the right.
- 3 Visually inspect the fuel tank retaining strap ⇒ *Check retaining strap for fuel tank -1-*.



*Check retaining strap for fuel tank*

Assessment		Action
(✓)	The fuel tank retaining strap has <b>groove</b> and <b>internal rivets</b> .	<b>– End of action –</b> Continue with <b>Step 6</b> . [Invoicing: Scope 1]
(✗)	The fuel tank retaining strap has <b>no grooves</b> and <b>external rivets</b> .	Continue with <b>Step 4</b> . [Invoicing: Scope 1 with reimbursement claim]

- 4 Checking fuel tank for damage.



#### Information

If the fuel tank shows signs of damage from the retaining strap, it must also be replaced.

A **picture** of the **wrong retaining strap** and the possible **damage to the fuel tank** is **absolutely essential and must be attached to the campaign claim**.

Upload the images to the PCCS quality line with the relevant inscription, e.g. retaining strap for fuel tank\_VIN\_Figure1.

- 5 Replacing retaining strap.



#### Information

If the fuel tank was damaged by the wrong retaining strap, it must also be replaced.

See:

⇒ *Workshop Manual '201019 Remove and install fuel tank'*

- 6 Enter the campaign in the Warranty and Maintenance booklet.

## Warranty processing



#### Information

The specified working time was determined specifically for carrying out this campaign and may differ from the working time published in the Labor Operation List in the PCSS.

### General information on warranty processing

The scope of this measure includes **only checking** the installed retaining strap.

If the wrong retaining strap is installed, the further activities and parts and labor times required to replace it are not included in the scope and must be recorded subsequently.

**The incurred labor costs for scope 1 and the additional cost of parts required over and above this scope** must then be invoiced using a **reimbursement claim** for the original campaign claim for this campaign.

Scope 1: **Check retaining strap for fuel tank**

**Labor time:**

Check retaining strap for fuel tank

Labor time: **19 TU**

Includes: Lifting and lowering vehicle on a lifting platform

⇒ **Damage code WNN7 066 000 1**

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