



INFINITI

TECHNICAL SERVICE BULLETIN

Classification: AT22-016	Reference: ITB22-039	Date: November 15, 2022
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VIBRATION DURING LIGHT OR MODERATE THROTTLE INPUT

APPLIED VEHICLES: 2017-2019 QX80 (Z62)
APPLIED DATES: Built on or before August 6, 2018
APPLIED TRANSMISSIONS: 7 Speed Automatic

IF YOU CONFIRM

A vibration during light or moderate throttle input between 20 – 40 mph,

OR

RPM flare / slip feeling / vibration during or immediately after a 2 – 3 upshift or 3 – 4 upshift with light or moderate throttle input.

ACTION

Replace the Torque Converter.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Remove the transmission assembly from the vehicle.
 - Refer to the ESM: **TRANSMISSION & DRIVELINE > TRANSAXLE & TRANSMISSION > UNIT REMOVAL AND INSTALLATION > TRANSMISSION ASSEMBLY > Removal and Installation**
2. Remove the Torque Converter from the transmission assembly.
3. Install a new Torque Converter from **PARTS INFORMATION**.

IMPORTANT:

- Be sure to install a new input shaft O-ring when replacing the Torque Converter.
- After installing the Torque Converter into the transmission assembly, check dimension (A) before installing the transmission assembly in the vehicle.
 - (A): Dimension between the end of the converter housing and the Torque Converter 24.0 mm (**0.94 in.**).

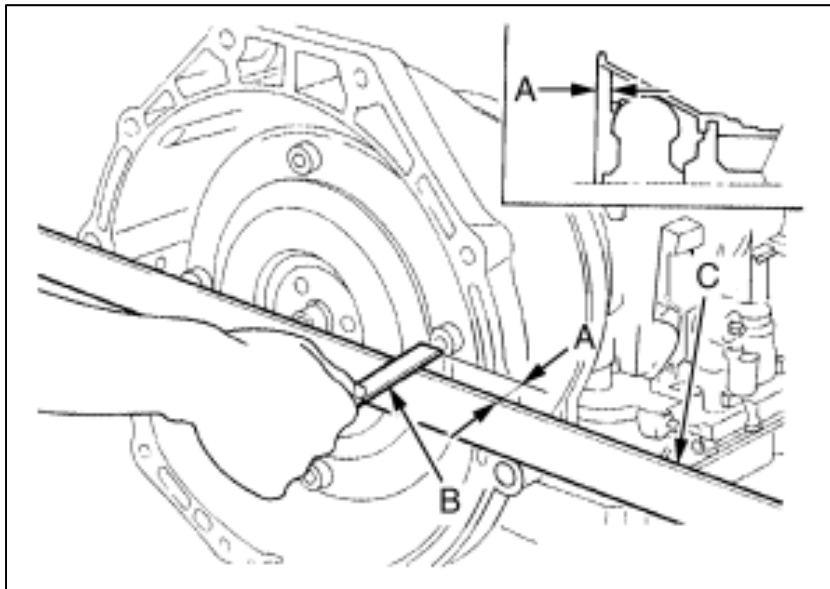


Figure 1

4. Reinstall the transmission assembly into the vehicle.
 - Refer to the ESM: **TRANSMISSION & DRIVELINE > TRANSAXLE & TRANSMISSION > UNIT REMOVAL AND INSTALLATION > TRANSMISSION ASSEMBLY > Removal and Installation**

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
TORQUE CONVERTER	31100-1XR2E	1
SEAL – O RING (Input Shaft O-Ring)	31526-90X05	1

NOTE: Refer to the Library in the EPC for the Single Use Parts List.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
R&I Automatic Transmission Assembly	(1)	JA01AA	ZE	32	(2)
Replace Torque Converter		JA041A			

- (1) Reference the electronic parts catalog and use the Torque Converter (31100-*****) as the Primary Failed Part (**PFP**).
- (2) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated Flat Rate Time (**FRT**).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 15, 2022	ITB22-039	Original bulletin published