



**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available – Service Action 93P9 / Software Update

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** November 03, 2022

**About this Service Action**

A software update with the latest system-related improvements is available for Audi e-tron GT vehicles manufactured within a specific period. Among the benefits of this software update is that it reduces the likelihood of a decrease in 12V battery performance occurring. At the same time, the energy management process is managed more efficiently; this has a positive impact on the range which can be achieved.

**Repair:**

- REPAIR AVAILABLE – November 04, 2022
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

Software update only; no parts required

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	E-TRON GT	3,479
CAN	2022	2022	E-TRON GT	399

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing - November 2022

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*