

[EXTERNAL] Zero Motorcycles Dealer News 11.22.22 - New Firmware, Diag4Zero, Holiday Hours

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NEW FIRMWARE

New Cypher II & Cypher III Firmware Tomorrow 11/23

New firmware will be released for both Cypher II and Cypher III operating systems tomorrow, Wednesday November 23rd. These updates include the following:

Cypher III MMB Rev 28, BMU Rev 8, BMS Rev 21

Models: All SR/F, SR/S, DSR/X & MY22+ SR

- Resolves an issue preventing users from purchasing and activating 10% Faster Charging Cypher upgrade feature

Cypher II MBB Rev 37, BMS Rev 44

Models: All FX, FXS, FXE, S, DS, DSR, and MY21 & Prior SR

- Improvements to prevent MBB settings from being corrupted
- Resolves an issue causing BMSs to fail to startup properly

Due to a bug in the Diag4Zero tool software, updates for MY23 S, DS, DSR, FX, FXE will be temporarily unavailable. A new version of the Diag4Zero software is expected to be available during the first week of December.

As with all firmware releases, updates should be completed for customers **free of charge**. Zero Motorcycles will continue to offer free firmware updates for the life of each vehicle. Please make sure to file a warranty claim for firmware updates completed for your customers.

HOLIDAY HOURS

CX & Aftersales Holiday Hours

Zero Motorcycles CX department, Aftersales department and Corporate Offices will be closed in observation of the Thanksgiving holiday starting Thursday, November 24th, and will resume normal business hours Monday,

November 28th.

ACCESSORIES

More Accessories Available

We have continued to receive select accessories ahead of original forecasted delivery schedules and many of these are fantastic holiday gift options! Don't miss out on your chance to capture more sales with your Zero customers this holiday season.

[24-08785](#) Zero Mojave Saddle Bags

[24-08786](#) Zero Handlebar Bag

[24-08787](#) Zero Possibles Pouch

[24-08788](#) Zero Pronghorn Strap

[10-08059](#) Zero Phone Mount

[10-08378](#) Zero Garage Mat





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