

## Technical product information

<b>Topic</b>	Mood lighting
<b>Market area</b>	Bentley; worldwide (2WBE)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2051511/8
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	03-Nov-2022

### New customer code

Object of complaint	Complaint type	Position
lighting system, signalling -> interior illumination -> background lighting	functionality -> uneven	
lighting system, signalling -> interior illumination -> background lighting	functionality -> without function / defect	
lighting system, signalling -> interior lighting -> door light strip	component / consumables -> damaged	
lighting system, signalling -> interior lighting -> fluorescent tube	component / consumables -> damaged	
lighting system, signalling -> interior lighting	functionality	

## Vehicle data

### New Continental GT - New Continental GTC and New Flying Spur

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S4*	2018	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

## Customer statement / workshop findings

Mood lighting strip fixed on one colour regardless of which colour scheme is selected or not illuminated at all

## Technical background

Refer to the Measure section of this TPI

## Production change

Not Applicable

## Measure

- 1) Check the integrity of the applicable mood light strip electrical circuit - Refer to Elsa pro wiring diagrams
- 2) Check the mood light strip electrical connections are correctly made to the affected mood lighting strips, if not connected correctly refit and confirm connection and retest
- 3) Should the connector or mood light strip be found to be damaged, replace the mood lighting strip Refer to Elsa pro – Rep.Gr 96 - Mood lighting strips - To remove and fit