



TECHNICAL SERVICE BULLETIN

Hard Top Roof - Headliner Loose And/Or Sagging

22-2436

16 November 2022

This bulletin supersedes 22-2073.

Model:

Ford 2021-2022 Bronco

Summary

This article supersedes TSB 22-2073 to update the Service Procedure.

Issue: Some 2021-2022 Bronco vehicles equipped with a hard top may exhibit a loose and/or sagging headliner. This may be due to the factory installation process. To correct the condition, follow the Service Procedure to re-adhere the headliner.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021-2022 Bronco
- Equipped with a hard top roof
- Loose and/or sagging headliner

Parts

Service Part Number	Quantity	Description
Obtain Locally	As Needed	3M™ 4298UV Adhesion Promoter

Parts

Parts To Inspect And Replace Only If Necessary

Service Part Number	Quantity	Description
M2DZ-9854310-B	1	Headliner - 3 Door - Right Front Panel
M2DZ-9854310-A	1	Headliner - 3 Door - Left Front Panel
M2DZ-9854310-C	1	Headliner - 3 Door - Rear Panel
M2DZ-7854310-A	1	Headliner - 5 Door - Right Front Panel
M2DZ-7854310-D	1	Headliner - 5 Door - Left Front Panel
M2DZ-7854310-E	1	Headliner - 5 Door - Middle Panel
M2DZ-7854310-C	1	Headliner - 5 Door - Rear Panel

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool. For repairs covered by the NVLW, completion of the procedure outlined in this TSB does not require obtaining Prior Approval or completion of a Cost Cap.

Labor Times

Description	Operation No.	Time
2021-2022 Bronco: Inspect And Repair Headliner Following The Service Procedure (Do Not Use With Any Other Labor Operations)	MT222436	Actual Time

Repair/Claim Coding

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Causal Part:	7854310
Condition Code:	33

Service Procedure

1. Inspect the interior headliner. Is the headliner loose and/or sagging? (Figure 1)

Figure 1



- (1). Yes - proceed to Step 2.
- (2). No - this article does not apply.

2. Use gloves and a sponge to apply 3M™ 4298UV Adhesion Promoter on the area where the headliner is not adhered to the hard top. Make sure to not extend the adhesion promoter outside of the headliner area. (Figure 2)

Figure 2



3. Press the headliner back into position and hold for at least 40 seconds to allow the adhesive to set. (Figure 3)
Figure 3



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4. Does the headliner properly adhere to the roof with no visible gaps? (Figure 4)

Figure 4



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- (1). Yes - repair is complete.
- (2). No - replace the affected headliner.

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