



Technical Service Bulletin

90 Audi virtual cockpit: display is blank (DTC B200049 symptom code 10485833)

90 22 81 2068380/1 November 7, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8, A8 e quattro, and S8	2021 – 2022	All	FPK2+

Condition

Customer states:

The Audi Virtual Cockpit display is blank. Various warning lights are lit on the Audi Virtual Cockpit.

Workshop findings:

The following DTC may be stored in the Instrument Cluster control module -J285- (diag. addr. 0017):

- **DTC B200049:** Control module faulty *static/active*, symptom 10485833.

Technical Background

A hardware issue may cause the Audi Virtual Cockpit to become blank.

Production Solution

Optimized hardware in production.

Service



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Please replace the Audi Virtual Cockpit -J285- according to the instructions of the ELSA repair manual.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0040		
Labor Operations:	Remove and replace dash panel insert	9025 XXXX	See SRT with associated operations
	Self-diagnosis: read out event memory	0150 0000	10 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 60 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2068380/1		



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.

OR

The part numbers mentioned in this TSB are different from the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!

Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Instrument Cluster	01

Additional Information

All parts and service references provided in this TSB (2068380) are subject to change and/or removal.

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