



# Technical Service Bulletin

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## 57 Unable to adapt keys. Error messages: FAZ1552E, FAZ1540E

57 22 98 2067882/2 November 23, 2022. Supersedes Technical Service Bulletin Group 57 number 22-95 dated August 31, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro	2021 – 2022	All	Not Applicable
e-tron Sportback quattro	2020 – 2022		
e-tron S quattro	2022		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Years)
1	08/31/2022	Initial publication

### Customer States:

This concern may arise when a customer is replacing a key or purchasing an extra key for their vehicle.

### Workshop findings:

- Key adaptation fails with error messages “FAZ1552E” Key status not valid and “FAZ1540E Action not successful” when performing the vehicle immobilizer adaptation test plan in Guided Fault Finding.

## Technical Background

During key adaptation, the vehicle is unable to maintain a reliable connection between the key and the reader coil.



# Technical Service Bulletin

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## Production Solution

Not applicable.

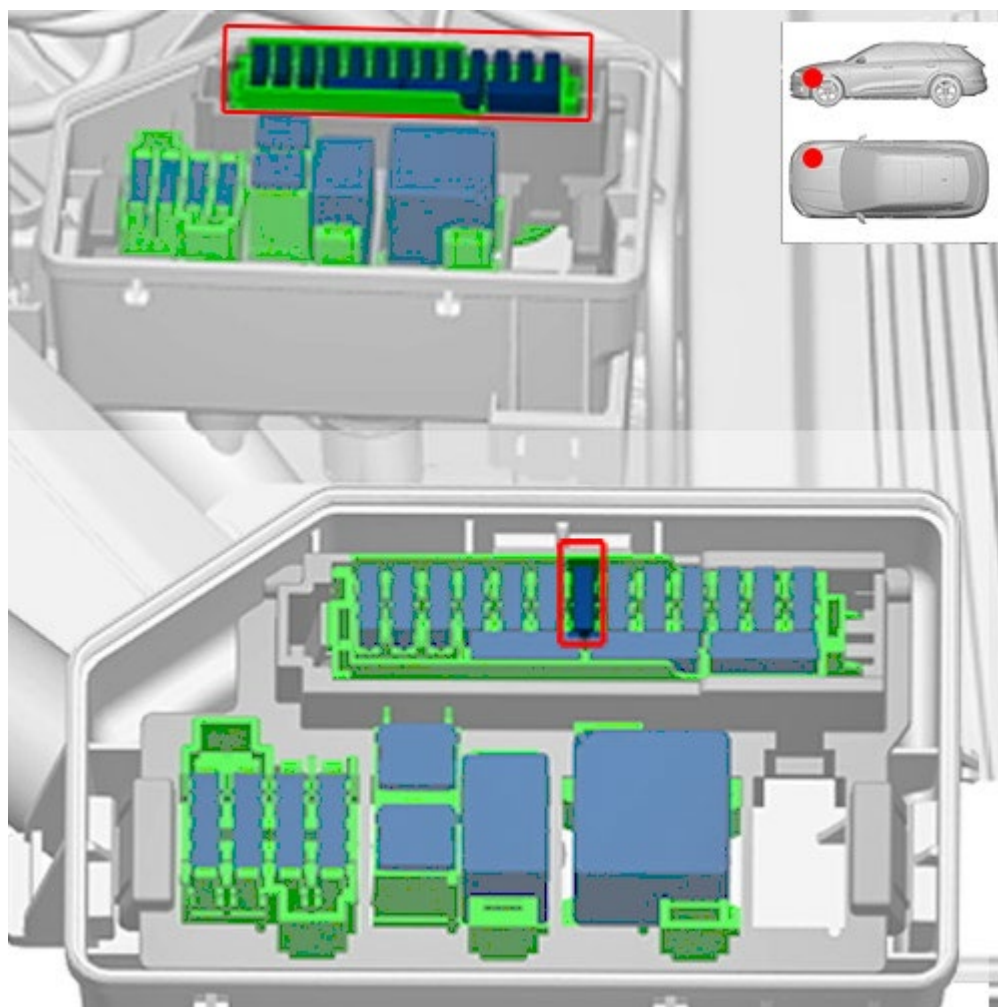
## Service

- Prior to adapting the vehicle keys, remove the fuse number SD5 and SD7 supplying KL 15 power and KL 30 power to the Electric Drive Control Module J1234 (Diagnostic Address: 0051) (Figures 1 & 2).



# Technical Service Bulletin

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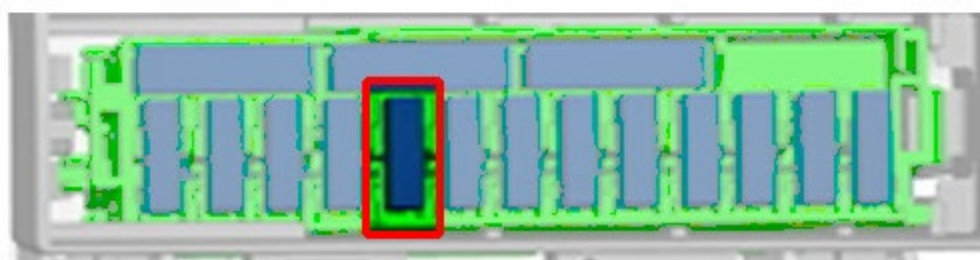
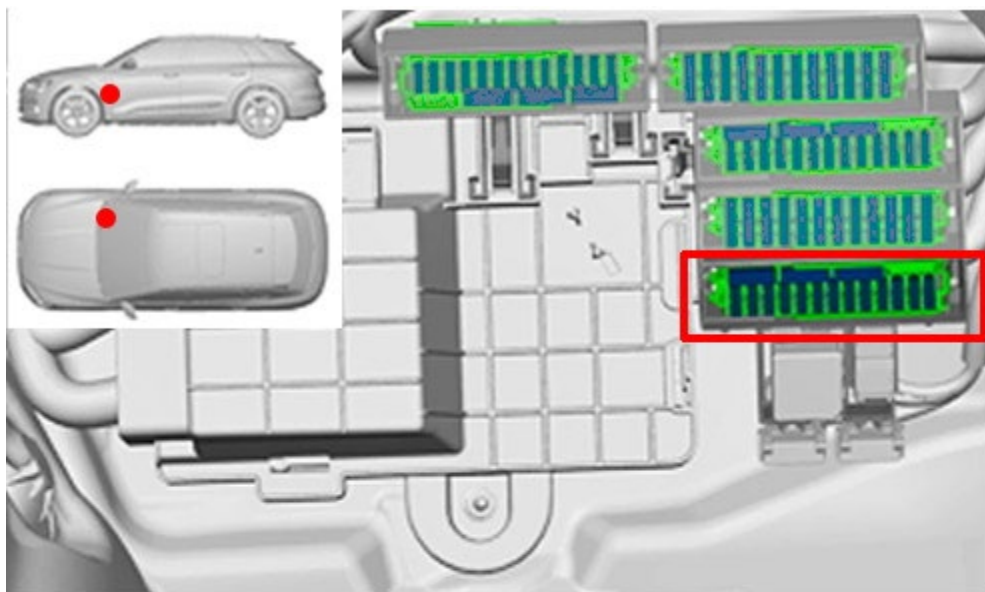


**Figure 1:** Location of fuse SD5. 5 amp KL15 power for the Electric Drive Control Module J1234 (Diagnostic Address: 0051).



## Technical Service Bulletin

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**Figure 2:** Location of fuse SD7. 7 amp KL30 power for the Electric Drive Control Module J1234 (Diagnostic Address: 0051).

- Reinstall the fuses SD5 and SD7 after successfully completing the vehicle immobilizer adaptation test plan in Guided Fault Finding.



# Technical Service Bulletin

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## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All part and service references provided in this TSB (**2067882**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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