

Technical product information

Topic	Brake pedal clicking after the vehicle pulls away (following initial engine start)
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2064404/2
Level	EH
Status	Released for publishing
Release date	02-Nov-2022

New customer code

Object of complaint	Complaint type	Position
running gear -> brakes, brake control -> anti-lock brake system (ABS)	noise, vibration -> chatters	

Vehicle data

Bentayga series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
ZV1*	2023	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Customer statement

Complaint of the brake pedal clicking shortly after vehicle start up/drive away (following engine start) once the vehicle reaches 20kmh/12mph

Technical background

Refer to the video on the Bentley Hub referencing TPI 2064404/-

The noise is the ABS control unit performing a self-test diagnostic routine

If the complaint noise is as shown in the video, the customer should be advised that this is normal and expected behaviour

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No further diagnosis or work is required

Production change

Not applicable

Measure

Not applicable