

**ATTENTION:**

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** All New Vehicles Sold On or After June 2, 2008 (if applicable)      **NUMBER:** 15-130-08R  
**SUBJECT:** Load Carrying Capacity Reduced Label      **DATE:** 07/23/08  
**REVISED:** 11/02/20

### INTRODUCTION

This bulletin details an important regulation issued by the National Highway Traffic Safety Administration (NHTSA) which impacts the way some vehicles with accessories are sold. This regulation applies to any automobile retailer installing accessories on a vehicle prior to its first sale.

### INFORMATION

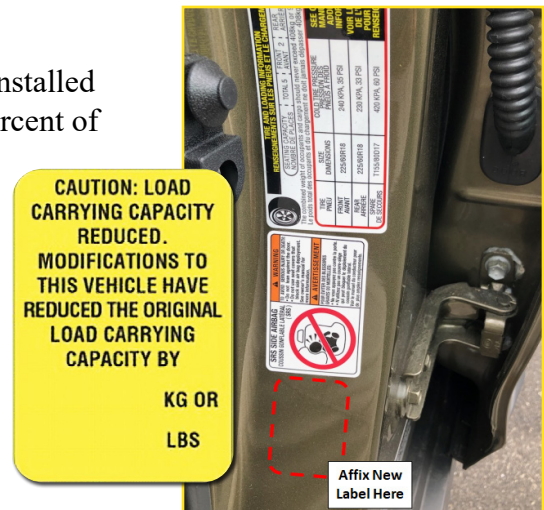
Beginning June 2, 2008, NHTSA started requiring a new label showing the reduction in load carrying capacity resulting from the installation of accessories when the total weight of the accessories installed is more than 1.5 percent of the vehicle's gross vehicle weight rating (GVWR) or 100 lbs., whichever is less. When calculating the total accessory weight, the combined weight of all port-installed accessories and all retailer-installed accessories must be included. The label only needs to be applied when accessories are installed before or at the time the vehicle is first sold.

A label is not required when the total weight of the accessories is below the limit or when accessories are installed at a later time.

**NOTE:** Any person who fails to comply with this NHTSA-mandated safety requirement may be liable to the United States Government for a civil penalty of not more than \$6,000 for each violation. Each vehicle failing to meet the requirement is considered as a separate violation.

#### When is the label required?

A label is required whenever the combined weight of port-installed accessories and retailer-installed accessories exceeds 1.5 percent of GVWR or 100 pounds, which ever is lower. When retailers install accessories that change the vehicle gross weight beyond this specified range, they must apply the Load Carrying Capacity Reduced Label in the driver's door jamb. The label must be applied within 25 mm (approximately 1 in.) of the existing tire and loading information label (or as close as possible without covering any other important labels).



<p><b>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</b></p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;"><b>Subaru of America, Inc. is ISO 14001 Compliant</b></p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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Fill in the total reduction in load carrying capacity (either in kg or lbs.) with a permanent marker. The customer should be notified of the vehicle's reduced load carrying capacity and shown the new label indicating the amount of the reduction.

**Examples of 2019 and 2020MY Subaru vehicles and 1.5 percent of their GVWR (provided for purposes of illustration only):**

2019MY Vehicles	GVWR (LBS)	Maximum Weight of Accessories (LBS)
Ascent	6000	90
BRZ (MT)	3682	55.2
BRZ (AT)	3748	56.2
Crosstrek	4343	65.1
Crosstrek Hybrid	4901	73.5
Forester	4891	73.4
Impreza 4-Dr and 5-Dr	4299	64.5
Legacy 2.5L	4519	67.8
Legacy 3.6L	4629	69.4
Outback 2.5L	4695	70.4
Outback 3.6L	4850	72.8
WRX / WRX-STI	4409	66.1

2020MY Vehicles	GVWR (LBS)	Maximum Weight of Accessories (LBS)
Ascent	6000	90
BRZ (MT)	3682	55.2
BRZ (AT)	3748	56.2
Crosstrek	4343	65.1
Crosstrek Hybrid	4901	73.5
Forester	4891	73.4
Impreza 4-Dr and 5-Dr	4299	64.5
Legacy 2.5L	4630	69.5
Legacy 2.4L Turbo	4806	72.1
Outback 2.5L	4850	72.8
Outback 2.4L Turbo	5026	75.4
WRX / WRX-STI	4409	66.1

### Vehicle Weight

Gross Vehicle Weight (GVW) information can be found in the Service Manual under: General Description > Specifications > Weight.

### Accessory Weight

Accessory weight information can be found in the RPM System (Subaru Retail Parts Management) on www.subarunet.com. Under Part Inquiry, there is a tab for Attributes listing the accessory weight in lbs.

**Subaru Retail Parts Management**  
Welcome

30-JAN-2020: Please refer to SubaruNet for an updated message on breaks in supersession chain [more >>](#)

Order Entry | Order Inquiry | Return Entry | Return Inquiry | Billing Inquiry | **Part Inquiry** | Availability Inquiry | Marketing Inquiry | Shopping List | Help

### Part Inquiry

Item Number:

Items matching L101SAN000 :

Tip: You may include wildcards (%) in your search.

**Results for item L101SAN000 ( [PB0001753 TRAILER HITCH](#) )**

Availability | **Attributes** | Pricing | Supersession | Purchase Orders

IC CODE	11 (STAND ALONE)	Orderable	Y	Dealer Order Quantity	
Hazard Class		Part Code	Accessory	On Hold	N
Proper Shipping Name		Length (in.)	40	Allow Referral	Y
UN Number		Width (in.)	13	Returnable	Y
Packing Group		Height (in.)	7	Recall Item	N
SDS		<b>Weight (lbs.)</b>	<b>45.6</b>	Estimated Availability	Immediate

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It is the retailer's responsibility to confirm the actual GVWR from the vehicle certification label located on the driver's door jamb and calculate the accessory weight threshold. The retailer must also confirm the actual total weight of the accessories being installed (including the total weight of any part installed accessories already present on the vehicle) less any parts being removed during the installation. (Example: when installing the accessory trailer hitch on a 2020MY Outback, the rear bumper beam is removed and discarded. Use RPM to determine the bumper beam weight.) This calculation will determine if the total weight added to the vehicle as a result of accessory installation exceeds the label requirement threshold.

**Where can I purchase the labels?**

Labels stating "Load Carrying Capacity Reduced" are commercially available. Below are two sources for these labels:

<p><b>Dec-O-Art</b> www.dec-o-art.com Phone: (800) 225-6879 or (574) 294-6451 Order part number FD-317</p>	<p><b>National Truck Equipment Association</b> www.ntea.com Phone: (800) 441- 6832 or (248) 489-7090 Order part number 2246</p>
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**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.