SSM 51216

2021 F-150 And Mustang Mach-E - Equipped With Ford Co-Pilot360[™] Active 2.0 Prep Package And Expired FSA 21G01

Customers with 2021 F-150 and Mustang Mach-E vehicles equipped with Ford Co-Pilot360[™] Active 2.0 Prep Package seeking service to receive the BlueCruise hands-free driver assist Software in their vehicle. FSA 21G01 expired on 30-Sep-2022, however the bulletin and technical instructions are available on PTS to support technicians performing customer pay operations. Enter 21G01 in the PTS search engine on the upper right side of the webpage and select Technical Info to download the installation instructions.