

Technical product information

Topic	New Continental GT- Key blade can be difficult to remove from key fob.
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2051776/4
Level	EH
Status	Released for publishing
Release date	02-Nov-2022

New customer code

Object of complaint	Complaint type	Position
access control, driving authorisation, antitheft protection -> locking -> emergency key	component / consumables -> cracked/broken	

Vehicle data

All models

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
*	2018	E		*	*	*
*	2019	E		*	*	*
*	2020	E		*	*	*
*	2021	E		*	*	*
*	2022	E		*	*	*
*	2023	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Customer statement:

Key blade can be difficult to remove from key fob.

Technical background

Deviations in the key blade and key fob assembly could make it difficult to remove the key blade.

Production change

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Measure

This concern is currently under investigation within the factory.

Postpone repairs-please do not replace the key or key blade.

A groundless parts replacement under warranty will be debited. This

TPI will be updated as soon as more information is available.