

## QUARANTINE NOTICE

|                   |  |  |
|-------------------|--|--|
| Reference number: | QN-31-1712   | Issued: 29 November, 2022                      |
| Subject:          | Door Cladding Check and Install  |  |
| Model(s):         | DBX707   |  |
| VIN range:        | Refer to the separately published list of affected Vehicle Identification Numbers (VINs) |  |
| Applicable to:    | United States, APAC  |  |
| Distribute to:    | After Sales Manager<br>Executive Manager<br>Service Manager<br>Sales Manager             | Warranty Staff<br>Technician(s)<br>Parts Staff |

### Reason for this Quarantine Notice

Aston Martin has found that the door cladding is not installed to the doors correctly on some DBX707 vehicles.

Do the workshop procedure that follows to examine, and if necessary, install new door cladding.

### Workshop Procedure

1. Switch the weighing scale on and set to "Kg" with the "UNIT" button (refer to Figure 1).

**Note: If a different scale is used set the scale to "N" (Newtons).**

2. Pull the hook to check the display increases when an increase in force is applied.

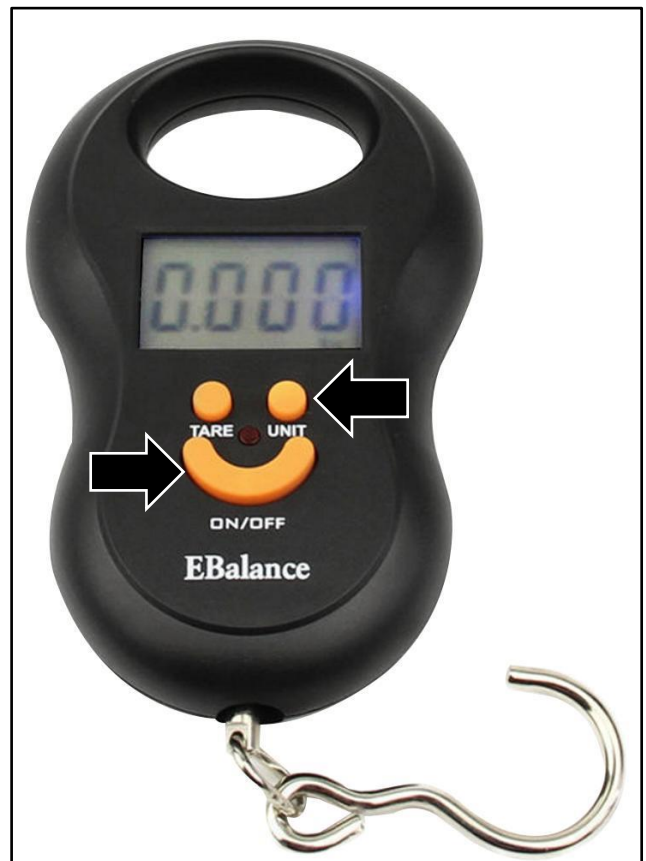


Figure 1

3. Make sure the suction cup is set to the open position as shown (refer to Figure 2).



Figure 2

4. Install the suction cup against the flat surface of the door cladding. The image shows all the areas the suction cup must be installed (refer to Figure 3).

**Note: The pull test must be completed on all of the areas shown on both sides of the vehicle.**

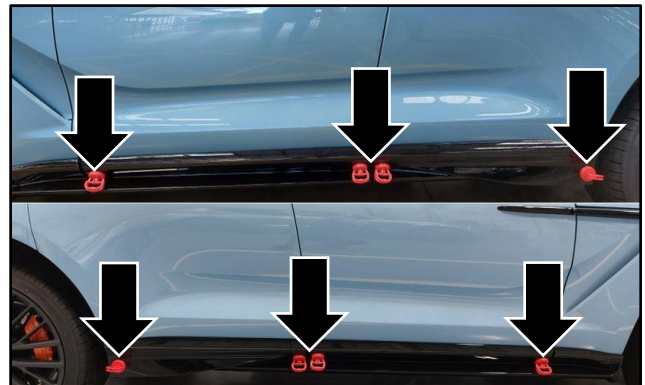


Figure 3

5. Close the levers together to attach the suction cup to the door (refer to Figure 4).

Make sure the suction cups are correctly attached to the door cladding before you attach the weighing scale.

**Note: Make sure that the suction cup is pushed against the cladding when the levers are closed together.**



Figure 4

6. Reset the weighing scale to zero.

**Note: Make sure no load is applied when you reset the weighing scale.**

- Use a length of string to attach the weighing scale to the suction cup (refer to Figure 5).

**Note: The string should sit in the centre of the suction cup to correctly spread the load.**

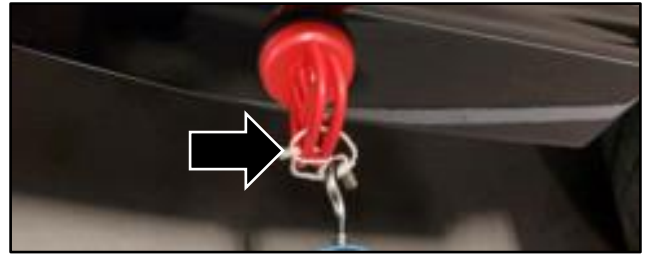


Figure 5

- Pull the weighing scale until a minimum force of 12.75kg or 125N is shown (refer to Figure 6). The door cladding must not detach to pass this test.

**Note: Make sure a minimum force of 12.75kg or 125N is applied. Do not exceed 14.28Kg or 140N of force.**

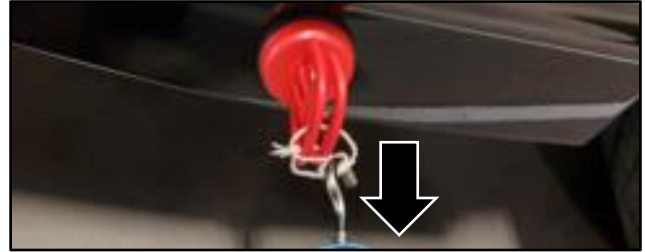


Figure 6

- To release the suction cup from the door cladding, pull the levers apart and peel away from the door cladding.

- Note: The door cladding is installed with tape on the upper and lower areas of the door cladding and adhesive on the sides.**

Examine both sides of each door cladding for gaps to the door on the areas shown on both sides of the vehicle (refer to **Error! Reference source not found.**).

Make sure there are no areas where adhesive is not attached to the door and door cladding.

If there are any areas where the adhesive does not attach the door cladding to the door this test is failed, and the door cladding must be replaced.

If more than a combined 100mm of tape becomes detached from the door, the cladding must be replaced.

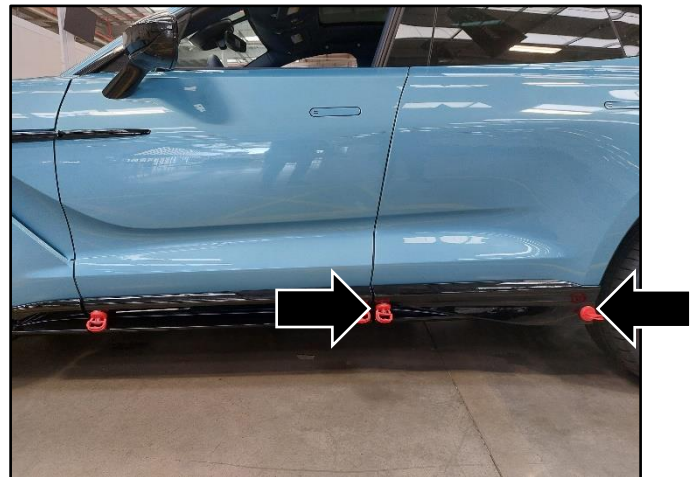
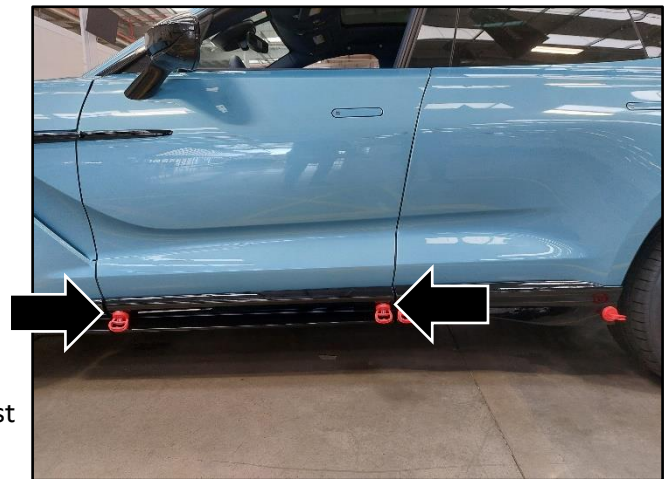


Figure 7

11. If any cladding must be replaced as part of the test, refer to the applicable Workshop Manual Procedure as follows:
  - 31.04.ES - Left Side Front Door Cladding - Remove and Install New Part
  - 31.04.ET - Right Side Front Door Cladding - Remove and Install New Part
  - 31.04.EU - Left Side Rear Door Cladding - Remove and Install New Part
  - 31.04.EV - Right Side Rear Door Cladding - Remove and Install New Part
  
12. If there is adhesive remaining on the door it must be removed before new door cladding is installed. Prior authority is necessary before work is started. An image of the adhesive must be provided.

**Note: An Audatex estimate must be submitted. Start a SpotLight case with the initial symptom 'WW Request Form - For Paint claims' to request a WW code.**

**Warranty Data**

**Claiming Conditions**

If the result of the Pull Test is that Door Cladding panels need to be replaced, please claim for the cost of the panels as Consequential Damage and claim for the Labour time in the Labour Hrs Additional field on the Warranty claim form.

**Procedure and Labour Time**

| Description  | ROT Code | Labour Time |
|--|----------|-------------|
| Cladding Pull Test   | N/A      | 0.25 hours  |
| Left Side Front Door Cladding (Remove and Install New Part)  | 31.04.ES | 0.65 hours  |
| Right Side Front Door Cladding (Remove and Install New Part) | 31.04.ET | 0.65 hours  |
| Left Side Rear Door Cladding (Remove and Install New Part)   | 31.04.EU | 0.65 hours  |
| Right Side Rear Door Cladding (Remove and Install New Part)  | 31.04.EV | 0.65 hours  |

**Parts Data**

| Description   |
|---|
| <b>Note: The tools and consumables that are necessary to perform this Quarantine Notice will be issued by Parts Operations and will be shipped at a cost of approximately £15.00 GBP per Dealership. The tools and consumables have an estimated delivery date of week commencing the 05th December 2022.</b> |

**Gloss Black Door Cladding**

| Description                    | Part Number   |
|--------------------------------|---------------|
| Left Side Front Door Cladding  | PY83-23925-AA |
| Right Side Front Door Cladding | PY83-23924-AA |
| Left Side Rear Door Cladding   | PY83-23935-AA |
| Right Side Rear Door Cladding  | PY83-23934-AA |

**Carbon Door Cladding**

| Description                    | Part Number   |
|--------------------------------|---------------|
| Left Side Front Door Cladding  | PY83-23925-BA |
| Right Side Front Door Cladding | PY83-23924-BA |
| Left Side Rear Door Cladding   | PY83-23935-BA |
| Right Side Rear Door Cladding  | PY83-23934-BA |