

Warranty Information

Warranty Lane Assist

Subject: ACC Calibration Process

Questions - For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or <u>warranty.helpline@vw.com</u>.

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This document conveys Volkswagen Warranty general information.

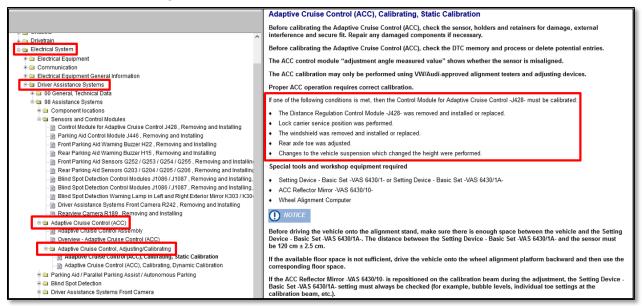
ACC Calibration Process

For Adaptive Cruise Control repairs, Dealer must validate the ACC calibration is required for Warranty reimbursement. To determine if the calibration is required, the Dealer must always refer to the Repair Manual in Elsa for each VIN to validate if repair meets one of the qualifying conditions. Qualifying conditions may vary by model. Refer to the example below.

Once it's determined the calibration is necessary, the Dealer must complete the calibration using VW Approved ODIS Scan Tool.

Claims may be subject to cancellation if the calibration was not required for repairs or if a non-VW Approved Scan Tool is used to complete calibration. The use of Aftermarket Scan Tools are not permitted per Policy and the Repair Manual.

Example Repair Manual outlining when calibration is required:



Document Revision Table	
Publish Date	Reason For Update
11/16/2022	Original publication

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