



Preliminary Information

PIT5956 Unable To Program Previous or New Key Fobs/Transmitters To The Vehicle

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A or D)	2022	All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5= H or U)	2022	All	All	All	All
Chevrolet	Silverado 1500	2023	All	All	All	All
GMC	Sierra 1500	2023	All	All	All	All

Involved Region or Country	North America
Condition	<p>Some technicians may experience one of the following concerns:</p> <ul style="list-style-type: none"> 1) Unable to learn key fobs after a BCM replacement. 2) Unable to learn key fobs after a BCM program update with SPS 3) Unable to add an additional Key Fobs 4) Unable to learn key fob after deleting all Key fob for lost or stolen key fobs.
Cause	A software anomaly with the current calibrations in the BCM on the vehicle

Correction:

To correct this condition the vehicles Body Control Module (BCM) will need to be backed dated to a previous software level. Please follow directions below:

- 1) Contact Techline Customer Support Center (TCSC) at 1-800-828-6860 and refer to PIT5956 to obtain a VCI number
- 2) Reprogram the BCM by selecting programming by VCI number and program the BCM with the VCI number provided by TCSC
- 3) Learn new keys/transmitters by proceeding with the proper IMMO learn by selecting Z1 Immobilizer learn and make the proper selection
- 4) Verify all functions on all key fobs work properly.
- 5) Program the BCM a second time without using a VCI number to bring the BCM back to the most current software level.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage

information.

Labor Operation	Description	Labor Time
2889038	BCM Programming and Fob/Transmitter Learn	0.8 Hr.

Version History

Version	1
Modified	10/26/2022 - Created on



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