



Preliminary Information

PIT5935A Rear HVAC Blower Inoperative When Rear HVAC Set To Auto And Rear Temperature Set To Either LO or HI

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2022	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment that the Rear HVAC Blower is inoperative if the Rear HVAC is set to auto and the rear temperature is set to either full cold "LO" or full hot "HI", example shown below. If the rear temperature is set to any other temperature, then the rear blower will work normally.
Cause	The cause of this concern could be an issue with the BCM software.



Correction:

To correct this issue, reprogram the BCM with the latest software currently available in SPS by following SI instructions for "K9 Body Control Module: Programming and Setup".

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Used Published Time

Version History

Version	2
Modified	08/01/2022 - Created on. 10/26/2022 - Updated the Correction and Warranty sections.



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