



## Preliminary Information

### PIC6053B Diagnostic Tip - Base Radio Inoperative After Using Siri

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	ATS	2015	All	All	All	All
Chevrolet	Impala	2015	All	All	All	All
Chevrolet	Colorado	2015	All	All	All	All
Chevrolet	Silverado 1500	2015	All	All	All	All
Chevrolet	Silverado HD (AVF)	2015	All	All	All	All
Chevrolet	Suburban (AVF)	2015	All	All	All	All
Chevrolet	Tahoe (AVF)	2015	All	All	All	All
GMC	Canyon (AVF)	2015	All	All	All	All
GMC	Sierra (AVF)	2015	All	All	All	All
GMC	Yukon (AVF)	2015	All	All	All	All

#### Supersession Statement

This PI was superseded to update Recommendation/Instructions. Please discard PIC6053A.

#### **Equipped with Base Radio RPOs RAO or IO3**

**\* Only Utilities and HD pickup trucks equipped with RPO AVF**

#### Condition / Concern

**A customer may state that the radio will lose audio (except chimes) and become inoperative after using Siri.**

**An ignition cycle may restore radio operation.**

#### Recommendations / Instructions

**The use of SIRI is not supported by this radio configuration.**

**The concern may be corrected by an ignition cycle.**

**If the radio is still in a locked state after performing the recommended ignition cycle, please attempt a 5 minute power-cycle of the radio.**

**If normal operation resumes, release the vehicle to the customer.**

**If the radio is still in a locked state, the radio will need to be replaced.**

**Once repaired, advise the customer to avoid using this feature to prevent reoccurrence since it is not supported.**



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