



Preliminary Information

PIT5940A Rear View Camera Display Gridlines Dim

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2021 - 2023	All	All	All	All
Buick	Encore GX	2021 - 2023	All	All	All	All
Buick	Envision	2021 - 2023	All	All	All	All
Cadillac	XT4	2021 - 2023	All	All	All	All
Cadillac	XT5	2021 - 2023	All	All	All	All
Cadillac	XT6	2021 - 2023	All	All	All	All
Chevrolet	Blazer	2021 - 2023	All	All	All	All
Chevrolet	Bolt EV	2022 - 2023	All	All	All	All
Chevrolet	Bolt EUV	2022 - 2023	All	All	All	All
Chevrolet	Camaro	2021 - 2023	All	All	All	All
Chevrolet	Malibu	2021 - 2023	All	All	All	All
Chevrolet	Silverado 1500	2021	All	All	All	All
Chevrolet	Silverado 2500 HD	2021 - 2023	All	All	All	All
Chevrolet	Silverado 3500 HD	2021 - 2023	All	All	All	All
Chevrolet	Silverado 1500 LTD (RPO J21, VIN digit 5=W/Y)	2022	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
Chevrolet	Trailblazer	2021 - 2023	All	All	All	All
Chevrolet	Traverse	2021 - 2023	All	All	All	All
GMC	Acadia	2021 - 2023	All	All	All	All
GMC	Sierra1500	2021	All	All	All	All
GMC	Sierra 2500 HD	2021 - 2023	All	All	All	All
GMC	Sierra 3500 HD	2021 - 2023	All	All	All	All
GMC	Sierra 1500 LTD (RPO J21, VIN digit 5=W/Y)	2022	All	All	All	
GMC	Yukon	2021	All	All	All	All
GMC	Yukon XL	2021	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Europe, Uzbekistan, Russia, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Paraguay (West), Peru (West), Uruguay (West), Japan, Cadillac Korea (South Korea), Gm Korea Company, Thailand (ASEAN), Australia/New Zealand, Other Africa
Additional Options (RPO)	IOS, IOT or IOU with UVB
Condition	Some customers may complain that the gridlines on the backup camera are very dim

and hard to see.

They may mention that this seems to have started after they had an over the air update (OTA)



Cause This is due to a software anomaly.

Correction:

Do not attempt any repairs at this time. Engineering is working on a solution. This PI will be updated or a bulletin will be released when a repair becomes available.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Time
3487618	Thin or dim grid lines on display after V160 update	0.2 Hrs.

Additional SI Keywords

grid, grid-lines, guide, guide-lines, guidelines, line lines,

Version History

Version 2	
Modified	08/26/2022 - Created on. 10/17/2022- Updated to add model year 2023 per BQM, David Lotsof

