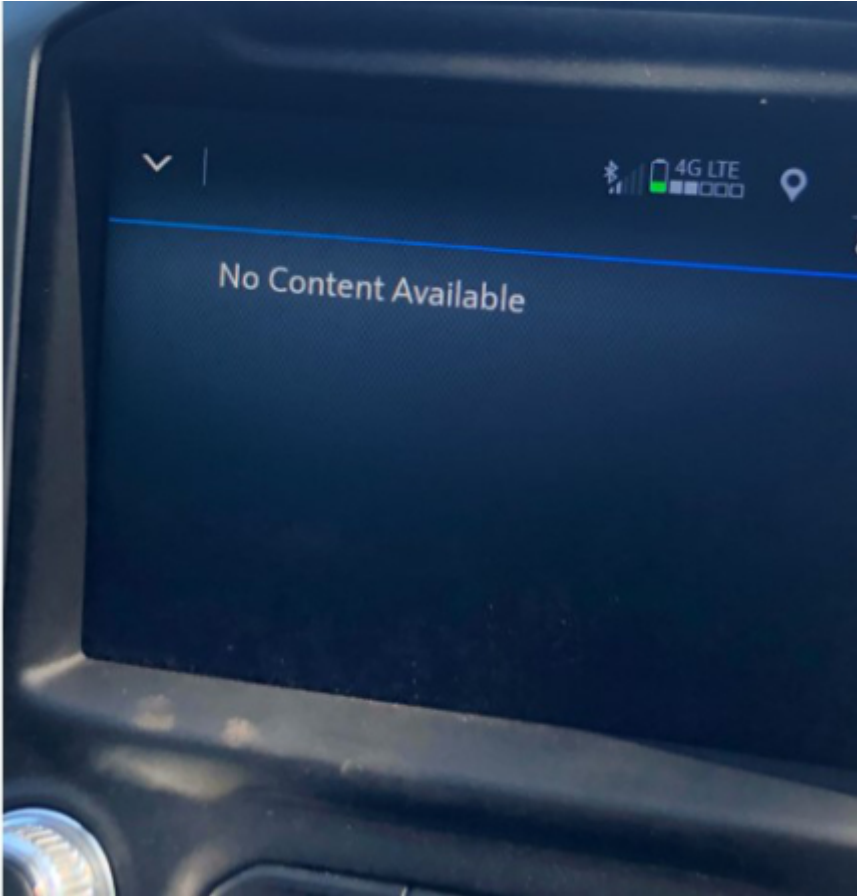




Preliminary Information

PIT5897A Radio Display Concern – No Content Available Displayed
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2021 - 2022	1GCGS9EA0N1113379	1GCPTCE1XN1135786	All	All
Chevrolet	Silverado 1500	2020 - 2022	Start Of Production	3GCUTHETXNG208160	All	All
Chevrolet	Silverado HD	2020 - 2022	1GB0WLE70NF149684	2GC4YTEYXN1232210	All	All
GMC	Canyon	2021 - 2022	1GTG5BEN2N1132811	1GTH5BEA9N1136632	All	All
GMC	Sierra 1500	2020 - 2022	Start Of Production	3GTU9FETXNG218947	All	All
GMC	Sierra HD	2020 - 2022	1GD08LE70NF157138	1GT59TEYXNF323407	All	All

Involved Region or Country	United States, Canada, Mexico, Middle East, Israel, Palestine, Chile (West), Paraguay (West), Uruguay (West), Thailand (ASEAN), Australia/New Zealand
Additional Options (RPO)	IOR
Condition	<p>Some customers may comment that the radio display screen (8" display only) will randomly flip to a "No Content Available screen" or notice that the display screen changes at random. The display can become inoperative and then back to the "No Content Available" screen.</p> 
Cause	The cause of the condition may be issues related to the radio display.

Correction:

Do not replace the radio for this particular concern. Dealers are asked to replace the display while engineering works on a fix.

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Version History

Version	2
Modified	3/1/2022 - Created. 10/07/2022 updated to add VIN breaks.

