



Warranty Information

Policies and Procedures Bulletin

Number: VWP-22-14

Subject: Catalytic Converter Limited Warranty Extension

Date: Nov. 2, 2022

Questions - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Catalytic Converter Limited Warranty Extension

Volkswagen has extended the Warranty coverage for the Catalytic Converter to 15 years or 150,000 miles, whichever occurs first, from the vehicle's original in-service date, for certain 2019 Model Year Volkswagen Atlas vehicles.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

What is Covered

During the time/mileage period specified above, an authorized Volkswagen dealer will replace the Catalytic Converter at no cost to the owner if diagnosis confirms the Catalytic Converter has failed from a Warranty defect.

If diagnosis reveals that the vehicle has an unrelated issue(s), diagnosis and any necessary repairs to correct such issue(s) will not be covered under this warranty extension.

Transferability

This warranty extension is fully transferable to subsequent owners.

Additional information

This warranty extension does not cover damage or malfunctions caused by outside influence, such as an accident, or vehicle misuse or neglect, nor does it cover repairs that are necessary for proper diagnosis of these conditions or that are required to bring the vehicle up to factory specifications.

Vehicle Eligibility

To determine if a vehicle is eligible for the Catalytic Converter Limited Warranty Extension, check the VIN in Elsa > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in Elsa will be populated with the warranty extension parameters.

SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Catalytic Converter Limited Warranty Extension.



Warranty Information

SAGA Claiming Procedures	
Claim Type	110
Service Number	2673
Damage Code	0010
Vendor Code	Identified on the Part

Document Revision Table	
Publish Date	Reason For Update
11/02/2022	Original Publication