



NUMBER: 08-174-22

GROUP: 08 - Electrical

DATE: September 17, 2022

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This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-170, date of issue September 17, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Uconnect Theater USB Port Inoperable

OVERVIEW:

This bulletin involves connecting inline connector XY314B.

MODELS:

2022 (RU) Chrysler Pacifica

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or after July 27, 2022 (MDH 0727XX) and on or before August 11, 2022 (MDH 0811XX) equipped with Blu-Ray/DVD Player/USB Port (Sales Code RDU).

SYMPTOM/CONDITION:

The customer may experience the following:

- The USB port on the DVD/Blu-Ray player (Uconnect Theater) is inoperable.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the inspection procedure. **This only applies to vehicles on the RSU VIN list.**

1. Plug in a media device and test the USB port on the DVD/Blu-Ray player (Uconnect Theater) (Fig. 1) .



Fig. 1
USB Port On The DVD/Blu-Ray Player

2. Is the USB port on the DVD/Blu-Ray player (Uconnect Theater) inoperative?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin has been completed, use inspect LOP (08-92-PG-91) to close the active RSU.

REPAIR PROCEDURE:

1. Remove the cowl trim panel. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Interior / Panel, Cowl Trim / Removal.
2. Connect the instrument panel black wiring harness connector (Fig. 2) , to the XY314B single wire body wiring harness connector (Fig. 3) .

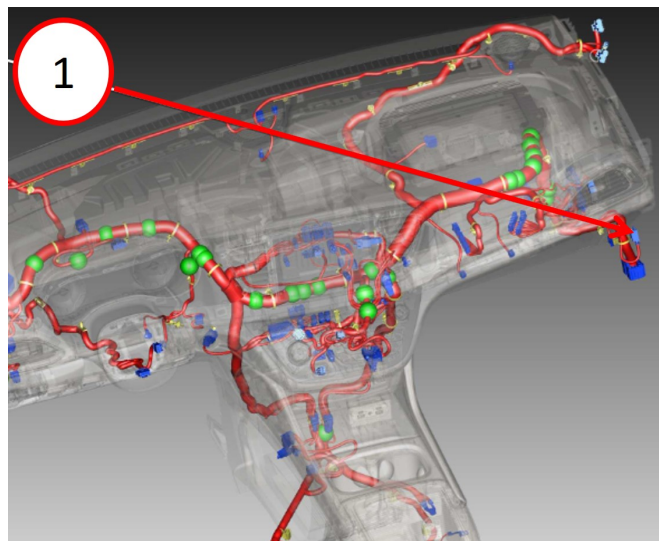


Fig. 2
Connector Location

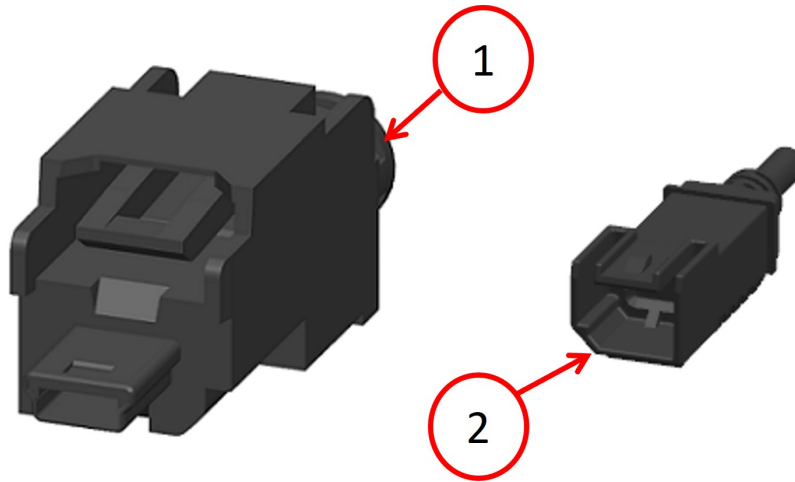


Fig. 3
Connectors

- 1 - Instrument Panel Black Wiring Harness Connector
- 2 - XY314B Single Wire Body Wiring Harness Connector

3. Install the cowl trim panel. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Interior / Panel, Cowl Trim / Installation.
4. Clear any Diagnostic Trouble Codes (DTCs) that may have been set.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-92-PG-91	Inline Connector XY314B - Inspect (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-92-PG-92	Inline Connector XY314B - Inspect and Repair (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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