



NUMBER: 08-035-22 REV. A

GROUP: 08 - Electrical

DATE: September 15, 2022

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This bulletin supersedes Technical Service Bulletin (TSB) 08-035-22, date of issue February 23, 2022, which should be removed from your files. No **asterisks**** were used for the removal of the clean date.**

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-032, date of issue February 23, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Flash: Electric Power Steering (EPS) Module Updates

OVERVIEW:

This bulletin involves updating the EPS module with the latest available software.

MODELS:

2021 (WL) Jeep Grand Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, Enlarged Europe, India/Asia Pacific, Middle East/Africa and South America.

SYMPTOM/CONDITION:

The customer may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find the following (DTC):

- C1592-00 - Electronic Power Steering Motor Circuit.
- C2217-00 - Electric Power Steering Module Internal.
- C1593-00 - Steering Torque Sensor Circuit.

In addition the customer may notice one or more of the following:

- Lack of steering assist.
- Electric Power Steering (EPS) MIL illuminated.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the one listed are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the repair.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

CAUTION! The supplier of this EPS ECU has determined that this EPS will not recover if the flash reprogramming process is interrupted or aborted. Any interruptions of the flash process may render the ECU Inoperable. Please make sure the battery is sufficiently charged and complete the ECU flash without any interruptions This is an EPS ECU issue and should not be mistaken for a wiTECH tool issue.

1. Is the vehicle on the RSU VIN list?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> Proceed to [Step 3](#).
2. Does the EPS have the latest software already installed?
 - YES>>> This bulletin has been completed, use inspect LOP (18-19-56-9G) to close the active RSU.
 - NO>>> Proceed to [Step 3](#).
3. Reprogram the EPS module with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
4. Wait 2 minutes after the EPS flash has been completed.
5. Perform a EPS reset in the Guided Diagnostics menu from wiTECH.

NOTE: If the EPS module is not reset, this may cause the EVIC to display a service the ALM (Active Lane Management) message.

6. To perform an EPS reset with wiTECH - Go to the Guided Diagnostics menu --> Select Reset ECU --> Select "EPS" from the list of modules --> Click "Continue" at the bottom of the page then follow the wiTECH prompts.
7. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-56-9G	Module, Electric Power Steering (EPS) - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-56-9L	Module, Electric Power Steering (EPS) - Inspect, Reprogram and Proxy Align (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 2 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. **The “RF” failure code must be used on an RSU.**
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

RF	Required Flash - RSU
CC	Customer Concern