



## STAR ONLINE PUBLICATION



**Case Number:** S2208000166

**Release Date:** September 2022

**Symptom/Vehicle Issue:** No Start, Flashing Odometer, Power Windows Do Not Respond, Power Liftgate and Memory Seat Controls Inoperative, Rear Cabin HVAC Controls Inoperative

**Owner Complaint/Technician Observation:** Owner complains of the above electrical concerns. Technician observed the vehicle may have set multiple Interior High Speed (IHS) bus faults. Some of the associated Diagnostic Trouble Codes (DTCs).

**U0168 Lost Communication with Security Module**

**U0010 Interior BUS**

**U0011-00 CAN Interior Bus Off Performance**

**B2204 Configuration Mismatch**

**U0140 Lost Communications with Body Control Module (BCM)**

**U0200-00 Lost Communication with Passenger or Driver Door Modules**

**U0424-00 Implausible Data Received from Rear Cabin HVAC.**

**Repair Procedure:** Inspect the harness routing behind the left and right rear quarter trim panels to ensure the harness is not pinched in the areas shown. Repair the harness, reposition, and secure as needed.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**