



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Ride Height Selected Not Permitted Message In Cluster.
Low Air Mass C15D9-00 DTC May Be Set.

Customer Complaint/Technician Observation: The customer may complain that the cluster shows a warning message "Ride Height Selected Not Permitted". The technician may find that the vehicle has low air mass DTC C15D9-00 present in the ASCM module.

Discussion: Perform a visual inspection of the components first. Ensure all air lines are properly seated to the ASCM, springs, and the fast down valve. Push/pull on the air lines at their fittings using light finger pressure only to ensure the air lines are seated. Next, perform a bubble leak test. Kids bubbles liquid works very well to locate leaks. While leak testing components also test the primary air reservoir end caps and fittings.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.