



STAR ONLINE PUBLICATION



Case Number: S228A000026

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Symptom/Vehicle Issue: Static, Crackle Or Buzz In Wireless Connectivity Mode Only

Discussion: The customer may observe Static, Crackle Or Buzz In Wireless Connectivity Mode Only.

Please do not replace radio for this issue. This can be related to a phone/Device concern. Compare system operation with different devices. Customer might have to update the device to latest software level or iOS.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found