



STAR ONLINE PUBLICATION



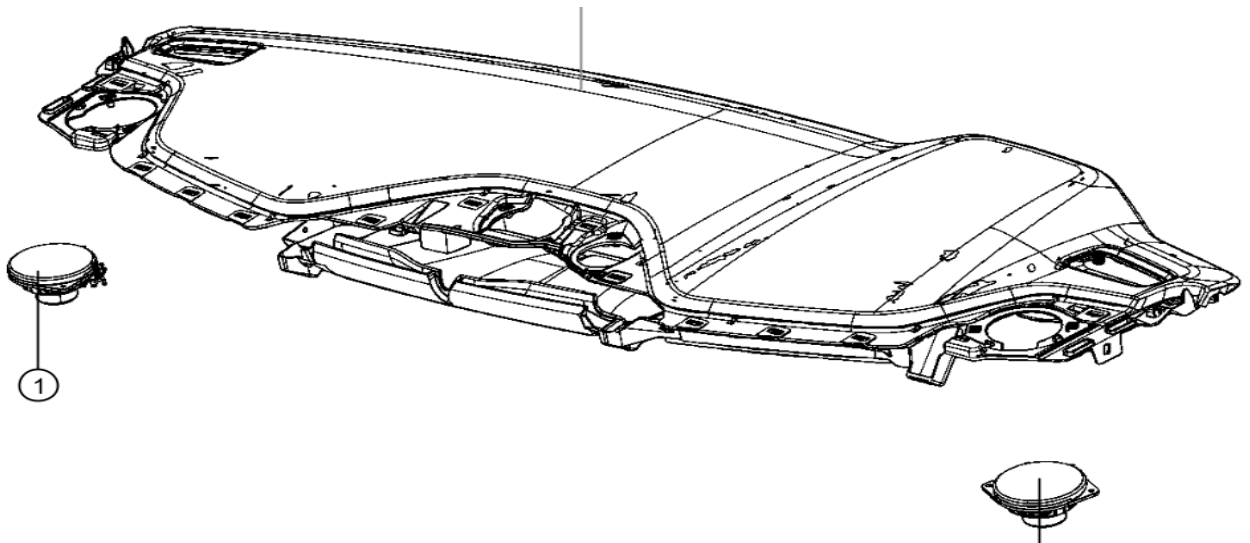
Case Number: S2223000065

Release Date: September 2022

Symptom/Vehicle Issue: Buzz, Rattle Noise From Upper Instrument Panel Near Speaker.

Customer Complaint/Technician Observation: Owner may complain of a rattle or buzz noise that is more noticeable with certain music types or driving on rough road.

Discussion: Inspect the dash speaker installation. Look closely at the screws and the snap push nuts that retain the speakers. If a snap push nut is found broken, replace the part with MOPAR service part 06510468AA- metal snap nut. Check the speaker magnet for any debris from the broken snap nut.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Example of a cracked and broken snap nut.

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