

N694 SERVICE ACTION – WINDSHIELD WATER LEAKS



CUSTOMER SATISFACTION SERVICE ACTION - N694 – WINDSHIELD WATER LEAKS

AFFECTED MODELS	Specific VIN - 2018 MY Discovery in Canada, 20MY Discovery in USA.
VOLUME AFFECTED	USA 5187 Canada 300
REPAIR	Affected vehicles require a proactive inspection and if required replacement windscreen to prevent wind noise or water ingress from the windscreen seal.
REPAIR TIME	0.4hrs to inspect, up to 2.6 hrs to repair+DIDO. Sublet repair may be claimed
CAMPAIGN LAUNCH	October 11 th ,2022
Notes	The inspection and repair processes carry over from prior field actions N221, N564, N292 and apply to additional groups of vehicles not previously included in a proactive repair campaign.