



Technical Service Bulletin

91 Distance warning cannot be activated

91 22 37 2068230/1 October 13, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2021 – 2024	Not Applicable	Not Applicable

Condition

Customer states:

- The distance warning cannot be activated in the MMI.
- When trying to activate the distance warning switch, it immediately goes back to the inactive position.

Scan the QR Code (Figure 1) for a short video of this concern



Figure 1: Scan this code to view a short video of the concern described above.

- The distance warning is not available.

Workshop findings:

- The complaint is reproducible.
- No relevant DTCs are stored in the adaptive cruise control module –J428- (diag. addr. 0013).



Technical Service Bulletin

- No error messages appear on the instrument cluster.

Technical Background

A software issue can cause the distance warning to become inoperative.

Production Solution

Not applicable.

Service

Please perform the test plan "*MMI Distance setting display*".

This test plan can be found under:

- *Guided functions >> 0013 - Adaptive cruise control - J428 >> MMI Distance setting display.*

After completing the test plan, please cycle the ignition off and on. The complaint should be resolved at this point.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9163



Technical Service Bulletin

Damage Code:	0039		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2068230/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2068230) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2022 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.