

[EXTERNAL] Zero Motorcycles Dealer News 10.25.22 - Cypher Updates - New Firmware

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Tue 10/25/2022 1:58 PM

To: Garrett Johnson <garrett.johnson@zeromotorcycles.com>



CYPHER UPGRADES

Updated Reference Materials

Additional reference materials have been added to the [Knowledge](#) tab of the Zero Motorcycles Dealer Portal. These updates include a reference sheet for part numbers, dealer cost and MSRP in both USD and CAD for all sellable Cypher upgrade features. You can also use the link below for quick access:

[Cypher Upgrade Price Sheet](#)

NEW FIRMWARE

Cypher III MBB Firmware

Tomorrow, October 26, Zero Motorcycles will release new MBB firmware for all motorcycles utilizing the Cypher III operating system. As with all firmware updates, please update your floor stock and any customer owned vehicles in for service.

Firmware updates are offered free of charge for the life of our vehicles. Please do not charge customers for these firmware releases. A warranty claim can be filed for each update for your dealership to be reimbursed.

Zero Motorcycles Firmware Release Notes October 26, 2022

MY20/21/22/23 Cypher III MBB Rev 27/6 BMU Rev 6/4 BMS Rev 21

- Fixes an issue in ride mode display.

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