



Technical Service Bulletin

91 Telephone: interference during phone calls that is synced to the engine's RPM

91 22 34 2065485/2 October 11, 2022. Supersedes Technical Service Bulletin Group 91 number 21-56 dated December 14, 2021, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022 – 2023	All	Onboard Communications Module 3
Q3	2022 – 2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year 2023)
1	12/14/2021	Initial publication

Customer states:

- When making a phone call via Bluetooth, the receiving person is concerned about interference during the phone call.
- The interference is described as a whistling noise that changes notably with the engine's RPM.

Workshop findings:

- No relevant DTCs are stored in the vehicle.
- The customer concern can be reproduced.



Technical Service Bulletin

Technical Background

A hardware issue with the power supply filter in the onboard communications module (OCU), J949 (address word 0075) may cause the interference to be coupled to the microphone signal.

Production Solution

Not applicable.

Service

Please replace the onboard communications module (OCU), J949 (address word 0075) according to the Elsa Repair Manual.



Note:

Before replacing the OCU, please make sure that the problem is reproducible and that the interference noise is coupled to the engine RPM.

Otherwise, replacing the OCU might not resolve the problem and this TSB would not apply.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
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Technical Service Bulletin

Service Number:	9170		
Damage Code:	0039		
Labor Operations:	Remove and install/replace telematics control module	9170 19XX Or 9170 55XX	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2065485/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Onboard Communications Module	01



Technical Service Bulletin

Additional Information

All parts and service references provided in this TSB (2065485) are subject to change and/or removal.

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