

## **PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Information & Support Group  
RE: Request for Info: HEALTHY 2021-2023 TLX & MDX Type S HDS Data Collection  
**(ACTION REQUIRED)**

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

### **Background**

American Honda Motor Co., Inc. (AHM) is searching for any & all 2022-2023 MDX Type Ss & 2021-2022 TLXs that match the criteria listed below.

### **Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Manufactured date on the Driver's door jamb must be between 1/2019 & 9/2021.
2. No DTC stored.
3. Electric Servo Brake (ESB) system has not been replaced previously.

### **Action Required**

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at [tis@ahm.honda.com](mailto:tis@ahm.honda.com).

TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.