



NUMBER: 23-032-22

GROUP: 23 - Body

DATE: August 4, 2022

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This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-142, date of issue August 04, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the Un-Sold vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. This RSU will expire 18 months after the date of issue.

SUBJECT:

Door Outer Appliques Delaminating

OVERVIEW:

This bulletin involves inspecting all six B and C-pillar door appliques and possibly replacing them if needed.

MODELS:

2022 (WK) Jeep Grand Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on January 29, 2022 (MDH 0129XX).

SYMPTOM/CONDITION:

The customer may describe the following:

- Front or rear B and C-pillar door appliques are separating, warped, not fully seated or lifting from the door(s).

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

- Using a feeler gauge, inspect all six B and C-pillar door appliques by grasping the top of the applique with finger tips and pull the applique away from door (Fig. 1) .



Fig. 1
Separating, Warped Or Lifting Applique

- Were any of the front or rear B or C-pillar door appliques not firmly attached and pulled away 1.5 mm (.15 cm) or more at the top of the doors (Fig. 1) ?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure for front door applique replacement **and/or** proceed to [Step 2](#) of the Repair Procedure for rear door applique replacement.
 - NO>>> This bulletin does not apply, use inspect LOP (23-05-11-97) to close the active RSU.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	57010444AN	Applique Right Front Door B-Pillar
1 (AR)	57010445AN	Applique Left Front Door B-Pillar
1 (AR)	57010446AP	Applique Right Rear Door B-Pillar
1 (AR)	57010447AP	Applique Left Rear Door B-Pillar
1 (AR)	57010448AL	Applique Right Rear Door C-Pillar
1 (AR)	57010449AL	Applique Left Rear Door C-Pillar

REPAIR PROCEDURE:

NOTE: Only replace the B and C-pillar door appliques that are separating, warped or lifting. This Repair Procedure does not cover replacement of all B and C-pillar door appliques.

1. Replace the front door B-pillar applique(s). Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 23 - Body / Doors - Front / Applique, B-Pillar, Front / Removal / Installation.
2. Replace the rear door B or C-pillar applique(s). Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 23 - Body / Doors - Rear / Applique, B-Pillar, Rear / Removal/ Installation **and/or** 23 - Body / Doors - Rear / Applique, C-Pillar / Removal / Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-05-11-97	Applique, Front and Rear - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-05-11-51	Applique, Right Front - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-05-11-50	Applique, Left Front - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-05-11-53	Applique, Right Rear B-Pillar - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-05-11-52	Applique, Left Rear B-Pillar - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-05-11-55	Applique, Right Rear C-Pillar - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-05-11-54	Applique, Left Rear C-Pillar - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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