

Case Number: S2218000017

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Symptom/Vehicle Issue: Customer complaint may include a Mil-on condition and possible related driveability issues. Upon further inspection, a P0244-Turbo Wastegate Actuator "A" Range/Performance fault may be set in the PCM.

Customer Complaint/Technician Observation: The cause of the fault may be identified as the wastegate actuator rod disconnected from the turbo. Further, the retention clip for the wastegate actuator rod at the turbo may be missing.

Discussion: If this has been identified as the cause of the issue, reconnect the rod. Retention clips are now available through the parts department. Complete the repair by obtaining and installing a new retention clip on the wastegate actuator rod.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found