

Sent on 10 21 2022 Expires on 11 07 2022

From Technical Information & Support Group

Subject Request for Visit: 2020-2021 RDX & TLX L4 Oil Leak from Head Cover Gasket

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Information & Support Group  
RE: Request for Visit: 2020-2021 RDX & TLX L4 Oil Leak from Head Cover Gasket  
**(ACTION REQUIRED)**

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2020-2021 RDXs & TLX L4s with a client complaint of an oil leak or a dealer technician noticing an oil leak from the head cover gasket during a routine maintenance. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirement:

- 1. Must confirm oil leak is from the head cover gasket.
- 2. No repair has been attempted for this issue including cleaning the area of suspected oil leak.

**Action Required**

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at [tis@ahm.honda.com](mailto:tis@ahm.honda.com).

TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2020)
- 2. Model Name (e.g. TLX)
- 3. Issue (e.g. Brake Judder)
- 4. VIN

E-Mail Body:

- 1. Dealer Number
- 2. Your Name
- 3. Best Phone Number to be Reached
- 4. Current Mileage

Thank you.