

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
<b>Re: Initial Recall Campaign Notification</b> Model - Metris Model Years 2016-2019 Replace Tire Loading Information Label and Inspect Tires	DATE: September, 2022



Mercedes-Benz

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	Replace Tire Loading Information Label and Inspect Tires
<b>2022080008</b>	<b>PDGLASTRE</b>	
<p>This is to notify you of an initial Recall Campaign to replace tire loading information label and inspect the tires on approximately <b>24,229</b> MY 2016-2019 Mercedes-Benz Metris vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "<b>PENDING</b>" in VMI and cannot be sold.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that on certain Mercedes-Benz Metris vehicles (Platform 447) the sum of the maximum load ratings of the tires may exceed the permissible maximum axle load rating pursuant to FMVSS 110, S4.2.2.2. Overloading over time could cause excessive tire wear and in a worst case scenario, could lead to tire failure, increasing the risk of a crash.	
<b>What We're Doing</b>	MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Metris dealer will replace the tire information label on the B-pillar and fuel filler door. Dealers will also check the tires on the vehicle to verify that they are the correctly specified tires. If the tires on the vehicle are of a lower rating than what is specified in the Operator's Manual, the tires will be replaced with new tires having the specified load rating. This repair will be done free of charge.	
<b>Parts</b>	The current remedy is not available at this time. An additional notification will be sent once the remedy is available.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2016-2019	
<b>Vehicle Model</b>	Metris	
<b>Vehicle Populations</b>		
<b>Population</b>	24,229	
<b>Dealer Inventory</b>	<b>1</b>	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Metris vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter has been mailed September 1st, 2022.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	

