



# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Upcoming Update 06G2 / Owner’s Manual Supplement – (NVLW)

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Consultant
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** October 17, 2022

**Issue:** Volkswagen is providing an owner’s manual supplement containing corrections that have been made to the corresponding sections in the “Technical data” chapter in the vehicle’s owner’s manual.

- Repair:**
- REPAIR AVAILABLE – October 18, 2022
  - **Print out the owner’s manual supplement and place it in the glove compartment.**
  - Repair instructions available in ELSA/ServiceNet
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** No parts needed for update.

**Affected Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	JETTA	5
USA	2022	2022	TAOS	20,674
USA	2022	2022	TIGUAN	38,864

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:** Please ensure that this UPDATE is performed on every applicable vehicle before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Volkswagen customers.

Please reinforce the correct repair description of this action with all dealership personnel – this action is a vehicle **UPDATE**, not a recall.

-END OF MESSAGE-

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*