



# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Service Action 06G1 / Owner’s Manual Insert

**This notice is for:**

- |                    |                      |                          |
|--------------------|----------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager    | ✓ Warranty Administrator |
| ✓ General Manager  | ✓ Parts Manager      | ✓ Technicians            |
| ✓ Sales Managers   | ✓ Service Consultant |                          |

**Date:** October 17, 2022

**Issue:** **USA:** Volkswagen is providing an owner’s manual supplement containing corrections that have been made to the corresponding sections in the “Technical data” chapter in the vehicle’s owner’s manual.

**CANADA:** Volkswagen is providing an owner’s manual supplement containing corrections that have been made to the corresponding sections in the “Technical data” chapter in the English version of the vehicle’s owner’s manual. These corrections are already present in the French version of the owner’s manual.

**Repair:**

- REPAIR AVAILABLE – October 18, 2022 / Owners will be mailed an English version of the owner’s manual insert for their vehicle. Dealers are asked to print and place a copy of the insert into the glove box of all vehicles in inventory showing this service action code open in ELSA.
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

See the campaign circular for instructions on printing the owner’s manual insert.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	JETTA	300
CAN	2022	2022	JETTA	75
CAN	2022	2022	TAOS	3,543
CAN	2022	2022	TIGUAN	4,800

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – October 2022

**U.S.A.:** Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the Alternate Transportation Program. Please refer to the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details.

**Canada:** Loaner/rental coverage cannot be claimed under this action. Please refer to the Volkswagen Service Loaner Program to determine loaner eligibility.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*