
SSM 51130 2022 Expedition/Navigator - SiriusXM® 360L Missing Features - Built On Or Before 30-Jun-2022

Some 2022 Expedition/Navigator equipped with SYNC Gen4 may experience SiriusXM® 360L missing one or more of the following features: Channel 700 and above are not accessible, On Demand tab in the SiriusXM® Browse menu is displayed but grayed out/disabled/not functional, SiriusXM® with 360L toggle switch is not displayed in the Connected Vehicle Features menu. This may be due to the gateway module (GWM) configuration. To correct the condition, perform the GWM-Gateway Module A (GWM) Configuration application using Ford Diagnosis and Repair System (FDRS).