

Preliminary Information

PIT5952 Fuel Range on IPC is Blank

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine	Transmissions:
			from	to	Engine:	Halisillissions.
Chevrolet	SIlverado HD	2022 - 2023	All	All	All	All
GMC	Sierra HD	2022 - 2023	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Middle East, Israel, Palestine, Australia/New Zealand
Additional Options (RPO)	UHS
Condition	Customers may comment that their fuel range on the IPC will be blank on the Fuel range page but does display on the IPC home page, the physical fuel gauge operates as designed
Cause	This is caused by a software anomaly

Correction:

Engineering is aware of the condition and is working on a fix. This PI will be updated to a bulletin once a fix is available. Do not replace any parts for this condition.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time			
3487658	Fuel range shows blank on IPC	0.2 Hr.			
*This is a unique Labor Operation for Bulletin use only.					

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Version History

Version	1
Modified	09/30/2022- Created on.

















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