

2023 Sequoia HV Pre-Delivery Service (PDS)

Service Category General

Section Pre-Delivery Service

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2023	Sequoia HV	

Introduction

Pre-Delivery Service (PDS) is a critical step in satisfying our new car customers. Customer feedback indicates the following areas deserve special attention when performing PDS:

- Careful inspection for paint chips/scratches and body dents/dings.
- Proper operation of electrical accessories (including interior light, clock, and radio reset).
- Interior cleanliness.
- Proper function of mechanical systems.

Customer retention and proper maintenance of vehicles are and have always been a major focus for Toyota. To help remind customers that regular service is essential to the proper maintenance of the vehicle, dealers are required to install a service reminder sticker before delivery. By doing this, customers will be reminded to return to your dealership for service. Your current service reminder sticker may be used. (See PDS Check Sheet item 8 of “Final Inspection and Cleaning.”)

This bulletin contains the PDS procedures that apply specifically to 2023 model year Sequoia HV vehicles. A universal PDS [Check Sheet](#) that contains PDS steps that apply to all 2023 model year Toyota vehicles has been developed. To properly perform a complete PDS, you must complete all procedures contained in this TSB as well as the universal PDS [Check Sheet](#).

In addition, if the vehicle is stored for over 30 days, be sure to follow [Long-Term Vehicle Storage Guidelines](#).

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Warranty Policy

If the need for additional repairs or adjustment is noted during PDS, the required service should be performed under warranty. Reimbursement will be managed under the warranty policy.

The Warranty Policy and Procedures Manual requires that you maintain the completed Check Sheet in the customer's file. If you cannot produce a completed form for each retailed vehicle upon TMS and/or Region/Distributor audit, the PDS payment amount will be subject to debit.

An additional Repair Order completed in conjunction with normal PDS MUST have time punch/flags for service. If multiple repairs are performed, separate time flags MUST be punched for each repair.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
001013	Pre-Delivery Service (PDS)	0.9	-	-	-

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVi*	ADE	TSADVUNIT	1
Techstream 2.0		TS2UNIT	
Techstream Lite		TSLITEPDLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 17.10.012 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

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Procedures

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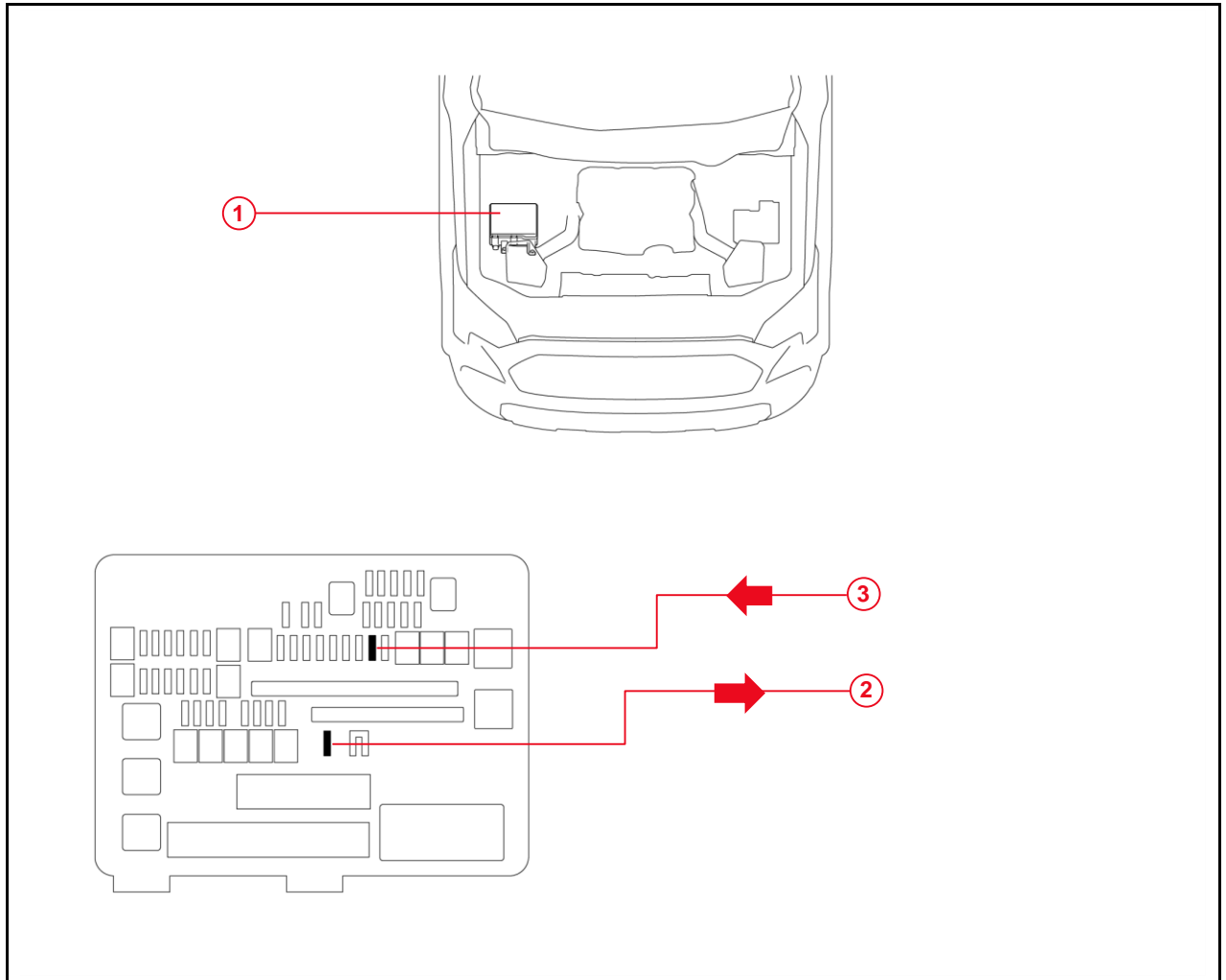
*If applicable.

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D/C Cut Fuse Installation

To minimize battery discharge, the D/C cut fuse (30A) has been removed and stored in the engine compartment relay block. Install the D/C cut fuse (30A) and confirm ALL related Diagnostic Trouble Codes (DTCs) are cleared.

Figure 1.



1	Relay Block
2	Remove D/C Cut Fuse (30A)

3	Install D/C Cut Fuse (30A) (Original Location)
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NOTE

With the D/C cut fuse (30A) removed, the DTC is detected when the ignition is turned on during transportation. Using Global Techstream Software (GTS), clear ALL DTCs AFTER ensuring that there are no malfunctions.

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Seating Position Control ECU Initialization

Refer to the applicable Repair Manual for the seating position control ECU [initialization procedure](#) (procedure 2).

Tire Pressure Warning System (TPWS) Initialization

Refer to the applicable Repair Manual for the TPWS [initialization procedure](#).
Note the spare tire does NOT have a TPWS sensor.

NOTE

To adjust the tire pressure correctly when the outside temperature is significantly colder than shop temperature, perform a Health Check using Techstream and select the compensation tire pressure checkbox. Compensation pressures will display on the Health Check results screen. Adjust the tire pressure when the tires are cold.

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Front License Plate and Mounting Bracket Installation

The front license plate bracket along with two long self-tapping and two short self-tapping screws are loaded in the vehicle at the assembly plant. Follow this procedure to install the front license plate mounting bracket and front license plate in states where it is required by law.

NOTICE

- Do not drill holes through the bumper.
- Do not overtighten screws.

1. Align the holes on the front license plate mounting bracket with the dimples on the front of the bumper.
2. Install the two long self-tapping screws through the bracket securing the front license plate mounting bracket to the front bumper.
3. Insert the license plate onto the tabs on the license plate mounting bracket.
4. Align the holes on the license plate with the holes on the license plate mounting bracket.
5. Install two short self-tapping screws through the license plate holes extending into the license plate mounting bracket.

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Navigation — Set Date & Time by GPS

Before selling a Toyota vehicle, it is necessary to turn the Set Date & Time by GPS setting to the ON position.

1. Turn the engine switch (power switch) to the ON position (ON mode).
2. Navigate the following menus in the head unit: *Settings – General – Date & Time – Set date & time by GPS.*
3. Ensure the Set Date & Time by GPS function is set to the ON position.

Set Hybrid Radio Feature to OFF

Without a Wi-Fi subscription, the customer will receive a “Subscription Required” pop-up while in weak broadcast radio signal areas. This pop-up notification may cause confusion to the customer. Therefore, it is necessary to toggle the Hybrid Radio feature to the OFF position.

1. Turn the engine switch (power switch) to ON position (ON mode).
2. Navigate the following menus in the head unit: *Settings – Sound and Media – Radio – Hybrid Radio.*
3. Ensure the Hybrid Radio function is set to the OFF position.

NOTE

The Enable Hybrid Radio feature is factory preset to the ON position.