

## INTEROFFICE MEMORANDUM

Original Publication Date: August 25, 2022

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross   
Vice-President, Product Quality and Service SupportSPECIAL SERVICE CAMPAIGN 22TC06 *(Remedy Notice)*Certain 2022 Model Year C-HR  
Incorrect Model Year Labels

Specific information for Region support is provided below.

**Condition**

The involved model year 2022 vehicles received an emission label applied under the hood which is of a different model year than indicated by the vehicle identification number. Also, some of these vehicles may have received owner's and multimedia manuals with model year 2021 printed on them instead of model year 2022.

**Dealer Notification**

The attached dealer letter will be sent to all Toyota dealers on September 8, 2022

*Please reference the attached Dealer Letter for additional details.*

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.