

INTEROFFICE MEMORANDUM

Original Publication Date: July 7, 2022

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross

Vice-President, Product Quality and Service Support

SPECIAL SERVICE CAMPAIGN 22TC07 (Remedy Notice)

Certain 2020 Model Year Corolla Vehicles Engine ECU Software Update

Specific information for Region support is provided below.

Condition

Due to certain programing in the engine ECU, under certain conditions, the vehicle may stall at low speeds when accelerating from a stop. If this low-speed vehicle stall occurs, steering and braking are not impacted, and the vehicle can be restarted immediately.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on July 7, 2022.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.