

## INTEROFFICE MEMORANDUM

Original Publication Date: June 29, 2022

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross   
Vice-President, Product Quality and Service Support**LIMITED SERVICE CAMPAIGN 21TD02 (Remedy Notice)**

**Certain 2021 Model Year Sienna Vehicles**  
**Certain 2021 Model Year Venza Vehicles**  
**Accessory Dash Camera Firmware Reprogram**

**Specific information for Region support is provided below.**

**Condition**

A Toyota Genuine Accessory Dash Camera was installed in the involved vehicles. If the Micro SD Card used in the accessory dash camera is damaged the accessory dash camera may continuously attempt to read/write data to the card. This can lead to an increase in temperature of the card and may lead to localized melting of the card and the surrounding area of the dash cam.

**Dealer Notification**

The attached Dealer Letter will be sent to all Toyota dealers on June 30, 2022.

***Please reference the attached Dealer Letter for additional details.***

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.