



## STAR ONLINE PUBLICATION



**Case Number:** S2202000008

**Release Date:** July 2022

**Symptom/Vehicle Issue:** Service Air Suspension Message In Cluster EVIC. ASCM Inoperative. Low Air Mass DTCs

**Customer Complaint/Technician Observation:** Customer notices cluster Service Air Suspension warning message and front end sitting low. Technician finds one or more of the following DTCs in the ASCM:

C15A2-00 - Ride Height System Unlevel  
C15A1-00 - Unable to Obtain Desired Ride Height  
C156C-00 - Ride Height System Air Leak  
C15D9-00 - Low Air Mass

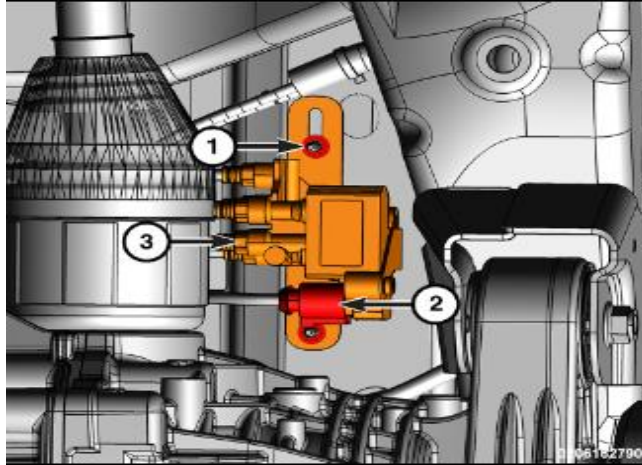
**Discussion:** Check to make sure air lines are fully seated into the Fast Down Leveling Valve (also known as Quick Down Lowering Valve). There should be small gap of 1-3 mm from the color tape band on the line to face of the fitting. Line colors need to match the Fast Down Leveling block colors. If a line does not appear fully seated into the valve block, perform a push pull test to ensure it is seated. If line will not seat properly or still leaks replace the fitting with PN 68084809AA. Refer to Service Library 02 - Front Suspension / Air Suspension / VALVE, Fast Down Leveling for more information. Always refer to STAR Parts for current part information.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

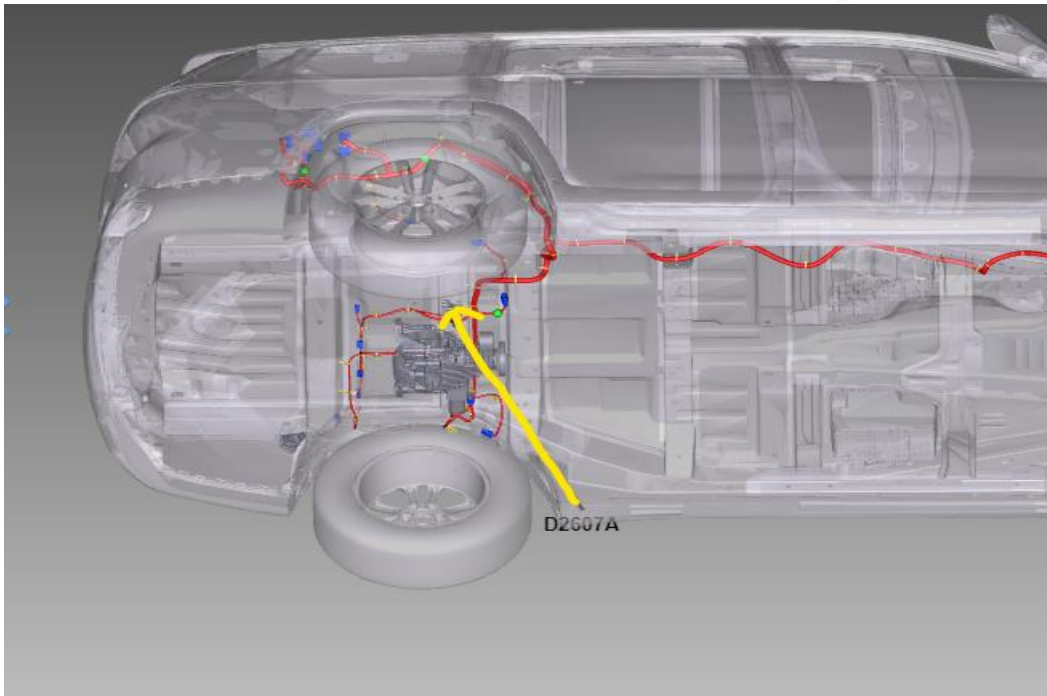
**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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- 1 - Fast Down Leveling Valve Nuts
- 2 - Wire Harness Connector
- 3 - Fast Down Leveling Valve Air Line Nuts



Fast Down Leveling Valve Location

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