



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Cluster Display Option For Full Map Turn By Turn In Cluster Is Greyed Out

Owner Complaint/Technician Observation: Owner complains when using the cluster menu, the full map navigation turn-by-turn selection is greyed out. Technician observed the same, no Diagnostic Trouble Codes (DTC's).

Discussion: Vehicles that do not have the Map-In-Cluster option will not display the full map turn-by-turn option; full map display. The feature sales code (JBA, Map-IN-Cluster) is standard on highline Summit version vehicles.

Sales code JBA is optional on all other vehicles; package required (ADV Protech group III, sales code ADN which includes JBA). Vehicles without Sales code (JBA) do not have the functionality for the full MAP-IN-CLUSTER DISPLAY.

Note: Cluster turn by turn directional arrows are an available feature when a destination is entered into the radio NAV system and the vehicle is being driven.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found