



Case Number: S2208000119

Release Date: July 2022

Symptom/Vehicle Issue: Trailer Tow Lamps Inoperative After Mopar Trailer Tow Wiring Installation

Technician Observation: Vehicle had trailer lamps installed or may have had a recent BCM service update and or replacement and the trailer lamps do not illuminate. Vehicle’s sales code configuration displays the proper sales code (XEY Trailer Tow Wiring Harness) and the vehicle reconfiguration has been performed.

Repair Procedure: Using the scan tool, access the BCM > MISC TAB > SELECT ENABLE TRAILER TOW LAMPS. Verify the operation of the trailer tow lamps once completed Fig 1, 2.

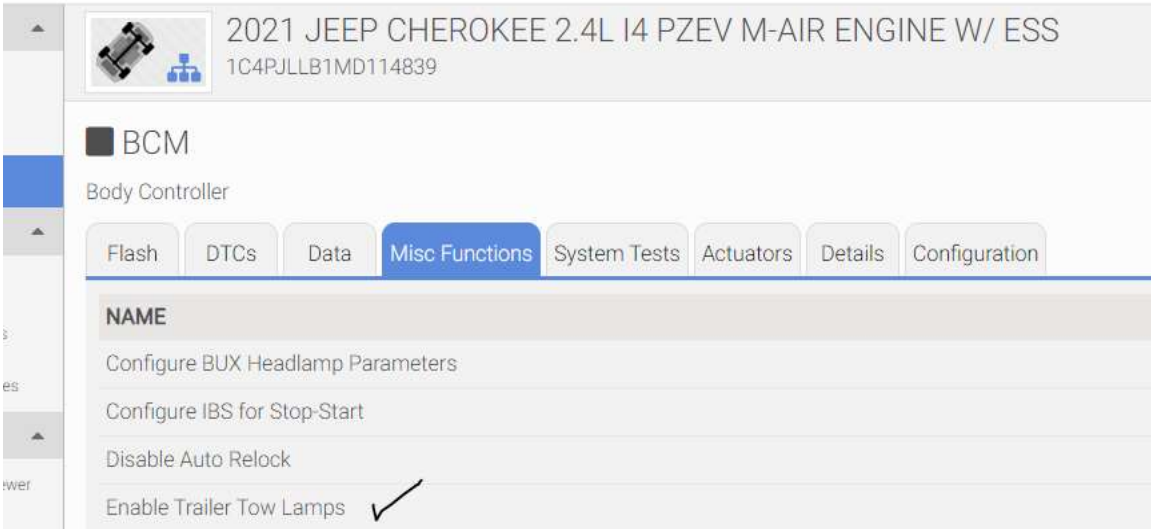




Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

 2021 JEEP CHEROKEE 2.4L I4 PZEV M-AIR ENGINE W/ ESS
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 **Enable Trailer Tow Lamps**

This procedure should be run after the BCM was replaced to re-enable Trailer Tow Lamps.

Fig 2

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