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Case Number: S2208000137

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Symptom/Vehicle Issue: Drive Gear Not Displaying On Heads Up Display (HUD)

Customer Complaint/Technician Observation: Owner complains that the HUD does not display the current drive gear position, no selection available.

Discussion: Current drive gear position within the HUD display is an option on certain vehicles if equipped. Vehicles built with sales code DF2 (6-Spd Auto Aisin AS69RC HD) transmissions do not have the option available to display the current drive gear position at this time. No further repairs should be attempted.

Head Up Display (HUD) – If Equipped

The Head Up Display layout on the instrument cluster can be customized through the Uconnect touchscreen. Each customized layout can be saved to the Driver Profiles that are created by the different drivers.

This feature is only accessed through the instrument cluster display once the "Custom" option is selected through the "Content & Layout" tab. To begin customizing the HUD layout through the instrument cluster display, follow these steps:

1. Through the instrument cluster display, using the Up and Down Arrow buttons on the steering wheel, select the Content & Layout option by pushing the OK button on the steering wheel.

NOTE:

This option will not be available if the vehicle is going more than 5 mph (8 km/h).

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Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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2. Select the Custom option by pushing the Right Arrow button on the steering wheel.

NOTE:

A message will appear on the instrument cluster display stating "Set Custom Layout in Radio".

On the Uconnect touchscreen, you can select between four different custom layouts: Two icons, Three icons, Four icons, and Five icons. Press the Right or Left Arrow buttons, or the dots towards the bottom of the screen, to change your layout.

With your desired layout selected, you can drag and drop the available icons into the desired zones to customize the layout of your display.



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display HUD Layout

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The following features are the available options if the vehicle is equipped to support and can be customized for display in the cluster.

Feature Name	Icon	Description
Speed		This icon will show the vehicle's current speed
Turn-By-Turn – If Equipped		This icon will show the upcoming direction for Navigation.
Speed Limit		This icon will show the current speed limit of the area you are driving in.
Driver Assist/Adaptive Cruise Control/Cruise Control And Active Lane Management – If Equipped		This icon will show information related to Drive Assist, Adaptive Cruise Control, Cruise Control, and Active Lane Management.
Gear		This icon will show the current gear the vehicle is

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