



STAR ONLINE PUBLICATION



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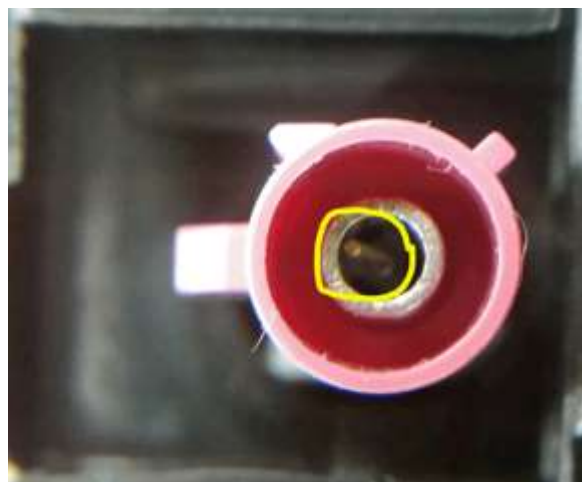
Symptom/Vehicle Issue: RKE Does Not Work Or Has Short Range, TPM Is Not Reading Tire Pressures Or Remote Start Is Inoperative

Owner Complaint/Technician Observation: The customer may complain that the Remote Keyless Entry (RKE) does not work or has low range, the TPM is not reading tire pressures, and/or the remote start is inoperative.

Discussion: While a variety of failures can cause the above-mentioned conditions (e.g. low-key fob battery, module, etc.). Quality engineering has found many of these issues are caused by a poor Remote Start Antenna connection.

Note: On vehicles equipped with a factory remote start system. The remote start antenna receives wireless transmissions. Vehicles not equipped with remote start use a lower powered antenna internal to the RFHub.

Inspect the Remote Start Antenna connection at the RFHub correct or replace as needed.



Remote Start Antenna terminal damaged.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found