



**NUMBER:** 23-002-22

**GROUP:** 23 - Body

**DATE:** January 12, 2022

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**SUBJECT:**

Dust Infiltration Inside Cabin

**OVERVIEW:**

This bulletin involves possibly replacing the exhausters and sealing cabin body joints.

**MODELS:**

2019 - 2021 (DT) RAM 1500 Pickup

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America and LATAM.

**NOTE:** This bulletin applies to vehicles built on or before April 20, 2021 (MDH 0420XX).

**SYMPTOM/CONDITION:**

Customers may comment on the following:

- Dust infiltration inside the cabin and on cabin surfaces, even with the windows up.

**DIAGNOSIS:**

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

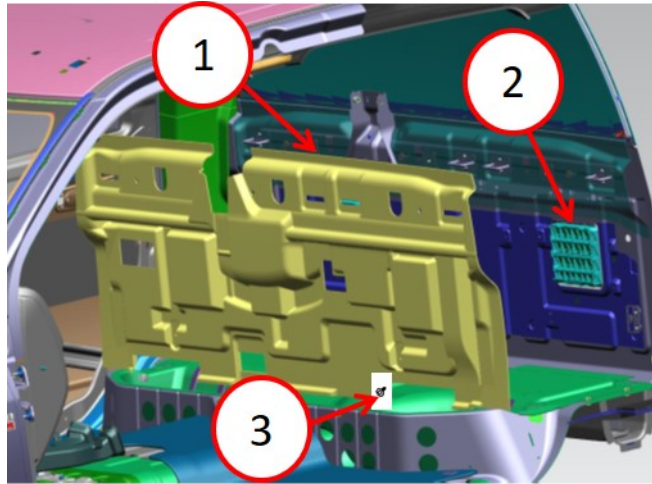
**PARTS REQUIRED:**

Qty.	Part No.	Description
2 (AR)	68323649AB (Mopar) 53459891 (EMEA)	Cab Exhauster
1 (AR)	04467708 (Mopar) 53180880 (EMEA)	Sealer - Loctite

**NOTE:** Each 1.5 oz. tube of sealer will cover two to three vehicles.

**REPAIR PROCEDURE:**

1. Remove the rear seat. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Seats, Rear / Seat, Rear / Removal.
2. Remove the C-pillar trim. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Interior / Panel, C-Pillar Trim, Lower / Removal.
3. Remove the fasteners securing the silencer to the cabin and remove the silencer (Fig. 1) .



**Fig. 1**  
**Silencer And Exhauster**

- 1 - Silencer
  - 2 - Exhauster
  - 3 - Silencer Fastener
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**NOTE:** When removing the exhausters from the cabin openings (Fig. 2) , care must be taken to not drop the exhausters into the cabin cavity. If the bed is damaged, limiting room to remove exhauster, the bed will need to be adjusted. This adjustment is not considered a warrantable expense.

4. Push the four tabs downward and release the exhauster from the cabin opening. **Do not release the exhauster from your hand.** With the exhauster still in hand, rotate it 90 degrees and remove it from the cabin opening (Fig. 3) .

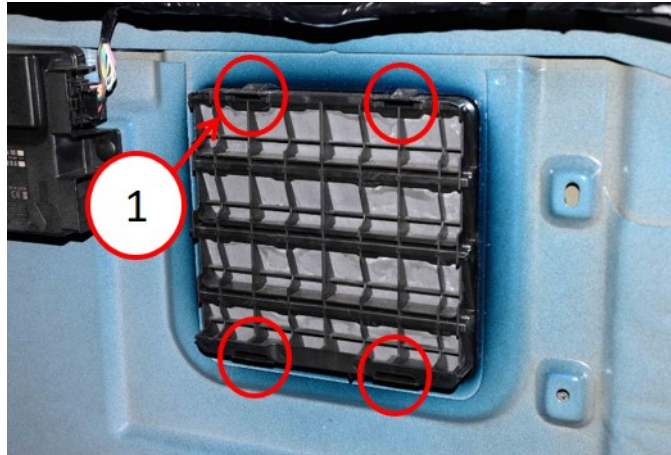


Fig. 2  
Exhauster

1 - Exhauster Tabs

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Fig. 3  
Exhauster Rotated 90 Degrees

5. Inspect the both exhauster rubber flaps for a “wavy” condition (Fig. 4) .



Fig. 4  
Wavy Exhauster Rubber Flap

6. Did either exhauster rubber flap have a wavy condition (Fig. 4) ?
- YES>>> Replace both exhausters. Proceed to [Step 7](#).
  - NO>>> **Reinstall original exhausters.** Seal the body seams. Proceed to [Step 9](#).
7. Install the new exhausters to the cabin openings (Fig. 3) .
8. Install the silencer to the cabin.
9. Using masking tape, cover all holes and weld nuts to avoid any sealer from getting inside of those holes (Fig. 5) .

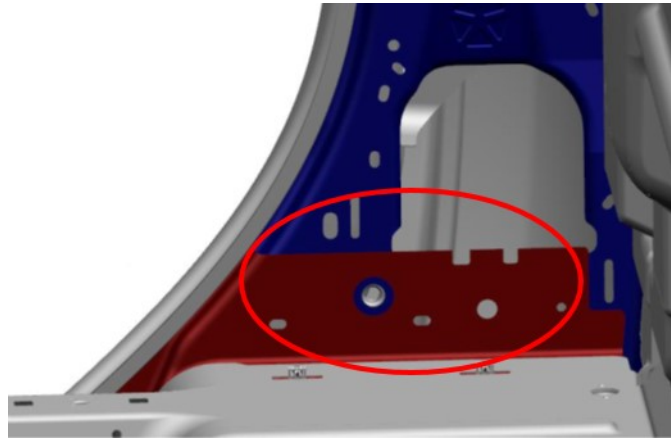


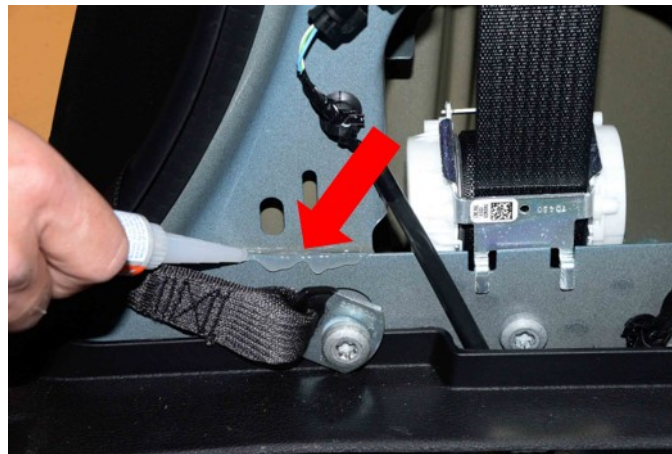
Fig. 5  
C-Pillar Areas To Mask

**NOTE: Sealer will take between 60 to 90 minutes to cure.**

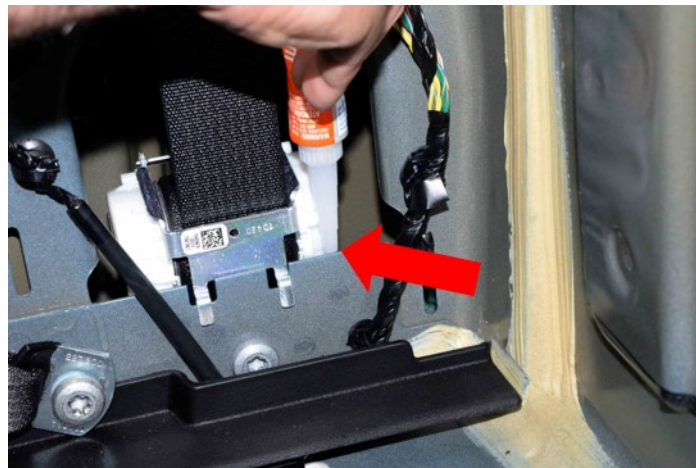
- Using P/N 04467708 sealer, seal the joints between the sill panel and the body side inner panel, making sure to apply the sealer in the area inside the C-pillar but avoid the seat belt retractor area (Fig. 6) , (Fig. 7) and (Fig. 8) . Use a flat tool to smooth the sealer.



**Fig. 6**  
**Sill Panel And Body Side To Apply Sealer**



**Fig. 7**  
**C-Pillar Areas To Apply Sealer And Avoid Seat belt Retractor Area**



**Fig. 8**  
**Inside C-Pillar Area To Apply Sealer**

11. Clean the area to make sure sealer will not interfere with other components.
12. Remove all masking tape.
13. Visually inspect that there are no missing spots or pinholes from the sealer application.
14. Install the fasteners securing the silencer to the cabin and remove the silencer (Fig. 1) .
15. Install the C-pillar trim. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>23 - Body / Interior / Panel, C-Pillar Trim, Lower / Installation.
16. Remove the rear seat. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>23 - Body / Seats, Rear / Seat, Rear / Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
23-02-74-9A	Replace Cabin Exhausters and Apply Body Sealant to Gaps (0 - Introduction)	6 - Electrical and Body Systems	1.4 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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