



## STAR ONLINE PUBLICATION



**Case Number:** S2223000004

**Release Date:** January 2022

**Symptom/Vehicle Issue:** Cruise Control SET + Button Sticking. DTC P1593 SPEED CONTROL SWITCH 1/2-STUCK and or P0585 SPEED CONTROL SWITCH 1/2 CORRELATION

**Customer Complaint/Technician Observation:** Customer may complain the “SET + button does not return to its rest position or it sticks down. If this condition is present inspect the steering switch bezel fitment. The bezel may be not fully seated and sticking up causing the condition. See the below figures for more information.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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"SET+" Switch



### ACCEPTABLE SWITCH

"SET +" Switch is flush with surrounding trim piece by design.



### UNACCEPTABLE SWITCH

"SET +" Switch is stuck and under flush with surrounding trim piece.



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### CORRECTIVE ACTION

To allow the "SET+" switch to spring back to design position, press down on the trim piece at the top right corner of the switch. You will hear a "click" noise when the trim piece becomes fully engaged.



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